§ 12-10-313. Nonemergency number

(a) Each 911 public safety communications center will maintain a published nonemergency telephone number and nonemergency calls should be received on that number.

(b) Transfers of calls from 911 trunks to nonemergency numbers are discouraged because that ties up 911 trunks and may interfere with true emergency calls.

(c) A call-back number should be taken or the caller informed of the proper nonemergency number.