

§ 12-10-313. Nonemergency number

- (a) Each 911 public safety communications center will maintain a published nonemergency telephone number and nonemergency calls should be received on that number.
- (b) Transfers of calls from 911 trunks to nonemergency numbers are discouraged because that ties up 911 trunks and may interfere with true emergency calls.
- (c) A call-back number should be taken or the caller informed of the proper nonemergency number.