

# ARKANSAS STATE POLICE



## 2017 ANNUAL REPORT

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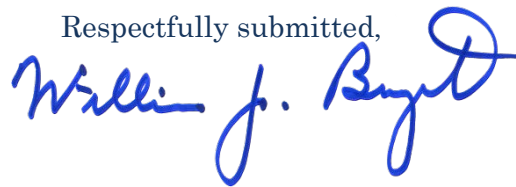
## DIRECTOR'S COMMENTS

It is my honor to present the Arkansas State Police 2017 Annual Report to you. The report includes the activities of the Department of Arkansas State Police from January 1, 2017 through December 31, 2017. Our Department strives to provide the highest standard of service to the citizens of Arkansas.

The information compiled in this report includes information from activity logs and records kept by each division and section of the Department. The report includes information about the commanders of the Arkansas State Police and the achievement highlights for each of their respective divisions and sections.

If you have any questions about the data contained in this report, or the operations of the Department, please contact the Arkansas State Police at (501) 618-8000.

Respectfully submitted,



Colonel William J. "Bill" Bryant  
Director





## MISSION

*The Mission of the Arkansas State Police is to protect human life and property in the state of Arkansas by providing the highest quality of law enforcement services to the public.*

## VISION

*The Arkansas State Police will be the premier law enforcement agency of the state, by developing the skills of our members through efficient and effective management of agency resources to deliver the highest level of service to the public.*

## CORE VALUES

***Honor*** – Adhere to the highest principles

***Respect*** – Treat all people with dignity and compassion

***Trust*** – Hold ourselves to a higher standard of accountability

***Integrity*** – Character in Action

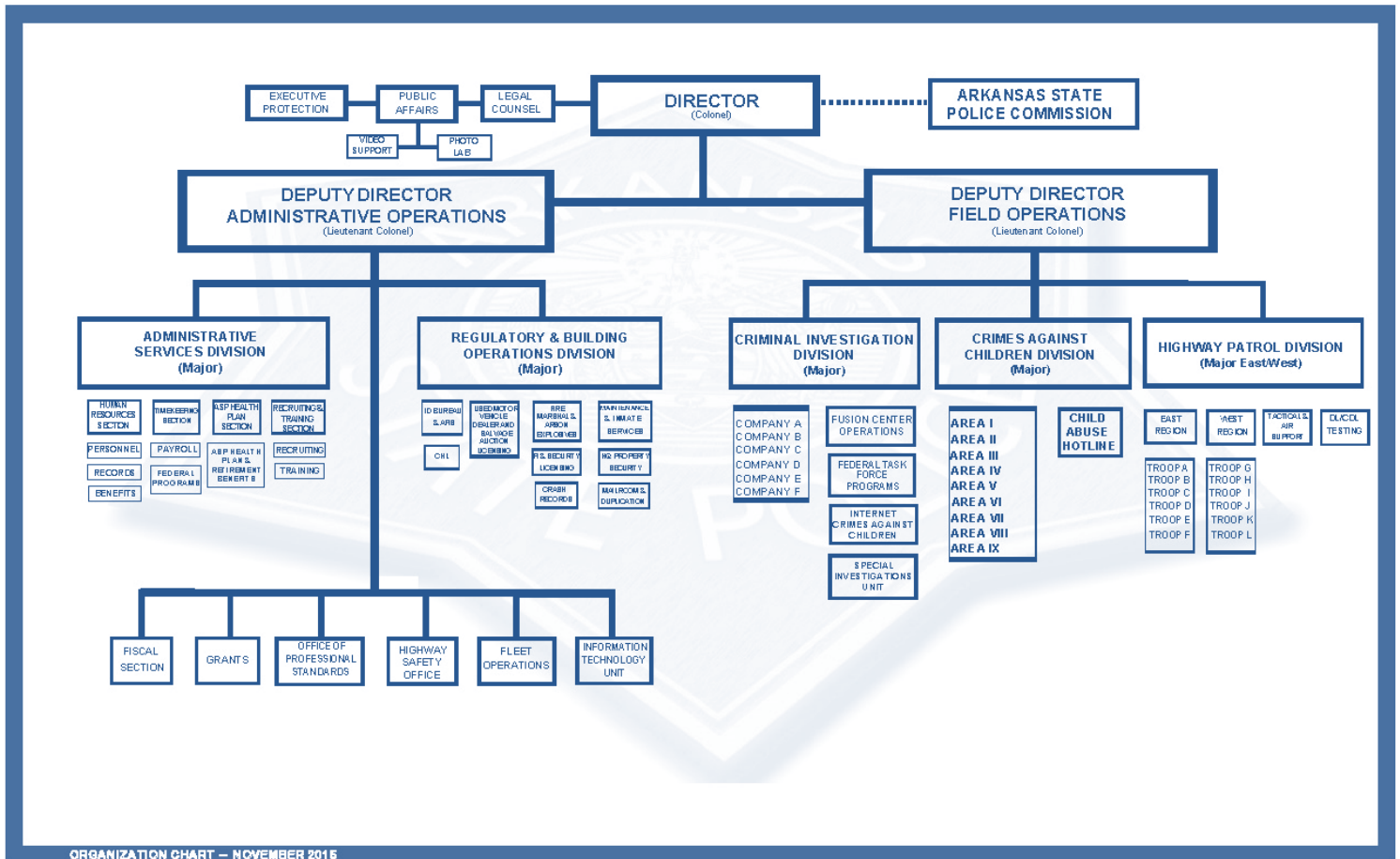
***Duty*** – Value the standards of ethical conduct

***Excellence*** – Professionalism and continuous improvement in all we do



## ORGANIZATION

The Department of Arkansas State Police is organized into two separate operational units, Administrative Operations and Field Operations. A Lieutenant Colonel leads both units. Administrative Operations includes the Administrative Services Division and the Regulatory and Building Operations Division. Field Operations includes the Criminal Investigation Division, the Crimes Against Children Division, and the Highway Patrol Division.



# ARKANSAS STATE POLICE COMMISSION

The Arkansas State Police Commission serves in an oversight capacity to the Department. The Commissioners have the statutory responsibilities of approving new hires and promotions recommended by the Director, hearing disciplinary appeals, and providing oversight of the Department's communications system and the commissioned officers' health and retirement systems.

Commissioners who served on the Arkansas State Police Commission during 2017:



Dr. Lewis Shepherd, Jr.  
Chairman  
Arkadelphia  
Term: 2011-2017



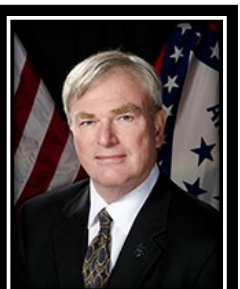
John W. Allison  
Vice Chairman  
Conway  
Term: 2012-2018



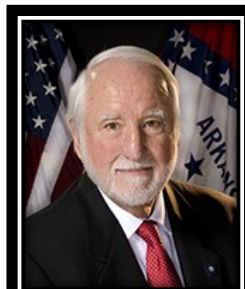
Bob Burns  
Member  
Little Rock  
Term: 2013-2019



Jane Christenson  
Member  
Harrison  
Term: 2014-2020



Neff Basore  
Member  
Bella Vista  
Term: 2015 - 2021



William Benton  
Member  
Heber Springs  
Term 2016-2022



Steven Edwards  
Member  
Marianna  
Term 2017-2023



## DIRECTOR'S OFFICE



**Colonel William J. "Bill" Bryant**  
Director

During 2017, Colonel Bill Bryant served as Director for the Arkansas State Police. The Agency is supported by two Lieutenant Colonels.



**Lt. Colonel Tim K'Nuckles**  
Deputy Director  
Administrative Operations



**Lt. Colonel Shawn Garner**  
Deputy Director  
Field Operations

Lt. Colonel Tim K'Nuckles commands the Administrative Operations of the Department to include the Administrative Services Division, the Regulatory and Building Operations Division, Fiscal Section, Grants, the Office of Professional Standards, the Highway Safety Office, Fleet Operations, and the Information Technology Unit.

Lt. Colonel Shawn Garner, Deputy Director of Field Operations, commands the Criminal Investigation Division, the Crimes Against Children Division, and the Highway Patrol Division.



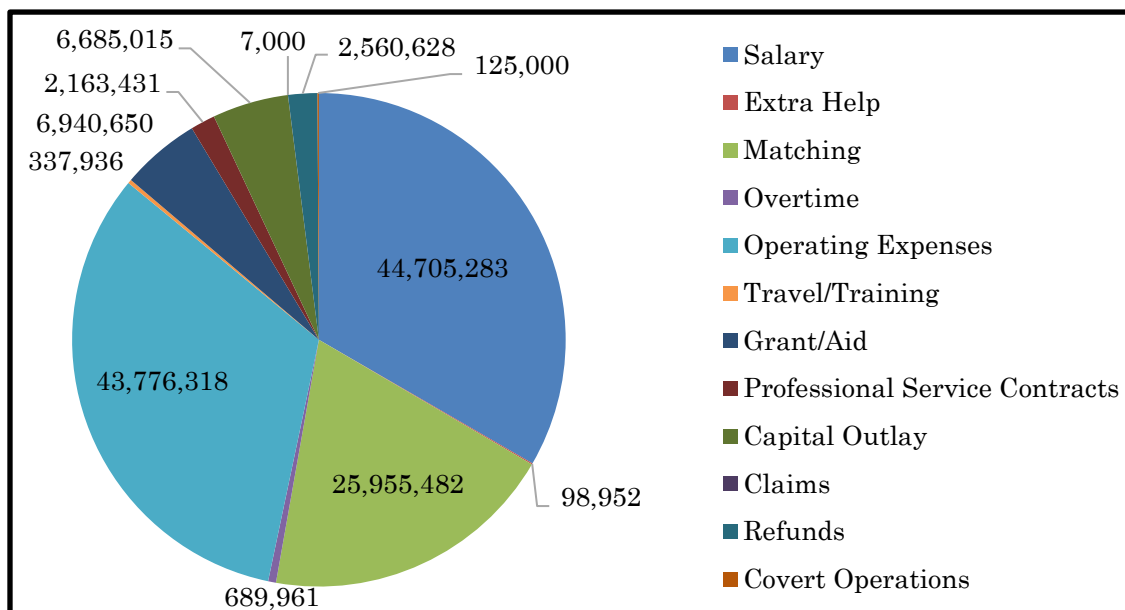
## Fiscal Section



**Emma French**  
Chief Fiscal Officer

### Arkansas State Police Calendar Year 2017 Expenses

Expenses	Total
Salary	\$ 44,705,283
Extra Help	\$ 98,952
Matching	\$ 25,955,482
Overtime	\$ 689,961
Operating Expenses	\$ 43,776,318
Travel/Training	\$ 337,936
Grants/Aid	\$ 6,940,650
Professional Service Contracts	\$ 2,163,431
Capital Outlay	\$ 6,685,015
Claims	\$ 7,000
Refunds	\$ 2,560,628
Covert Operations	\$ 125,000
<b>Total</b>	<b>\$ 134,045,656</b>



## Fleet Operations

<b>2017 Fleet Statistics</b>	
Total Vehicles at the beginning of 2017	860
Vehicles Added	88
Vehicles sent to M&R	60
Accidents Involving Fleet Vehicles	166
Estimated Miles Driven in 2017	15,377,652
Estimated Gallons of Fuel in 2017	1,179,590
Fuel Cost for 2017	\$2,143,258.36



## Public Affairs Office

The Public Affairs Office of the Arkansas State Police serves as the initial point of contact predominately for statewide and national news media inquiries germane to department operations.

During calendar year 2017, the Department's public information officers serviced in excess of 800 inquiries through either unilateral requests and interviews or mutual news releases and advisories. In addition, the Public Affairs Office responded to 580 requests for public records under the provisions of the Arkansas Freedom of Information Act.

The Arkansas State Police Trooper recruiting operations were bolstered during 2017 with a recruiting video (<https://youtu.be/w-NOHfx7vuk>) produced and circulated by the Public Affairs Office. The video was incorporated into multiple social media platforms. At the close of 2017, social media contacts totaled almost 300,000 users on Facebook and Twitter.



## Information Technology Section

The Information Technology (IT) Section, which consists of thirteen employees, supports approximately 1,500 end user systems and central IT server operations. The agency uses a hybrid approach with server architecture, virtual and standalone. This hybrid approach is based upon agency needs, security, and daily throughput requirements.

The IT section is responsible for all data connectivity and IT operations throughout the Arkansas State Police Headquarters, Troop locations, satellite office locations, all mobile Highway Patrol units, and for ASP-owned AFIS (Automated Fingerprint Identification System) equipment operating in other law enforcement locations. On average, the IT section addresses nearly 150 support calls per week while providing support 24 hours a day to sworn and non-sworn personnel. Support includes ASP and other law enforcement agencies using MOVE (Mobile Officer Virtual Environment). The ASP IT Section works closely with agencies to ensure compliance on all systems.

The IT section is responsible for the following:

- Database management
- Server configuration/management
- IT specifications/purchases
- VoIP (Voice over IP)
- Wireless connectivity in ASP vehicles
- In-car technology solution deployment
- Device deployment
- In-car video systems
- Connectivity at troop locations
- Agency VPN, SSL, LAN management
- Agency software licensing/renewals
- Agency data/network security and compliance
- Agency operating systems/updates
- Software suites
- Specialized applications
- Endpoint protection
- Network utilization/management
- End user configuration/deployment
- End user support for daily operations
- Special interfaces with non-ASP systems



Large-scale projects supported by the IT section include:



- MOVE – includes modules such as: eCite (Electronic Citation) and eCrash (Electronic Crash)
- ATLAS (Arkansas Threat Level Assessment System)
- AFIS (Automated Fingerprint Identification System)
- Commercial Driver's Licensing (CDL)
- In Car Cameras
- Arkansas Fusion Center



In December 2013, the Arkansas State Police became operational on eCite. Since December 2013, law enforcement agencies throughout the state using the MOVE system have issued 964,034 citations, 1,192,589 warnings, and completed 118,751 motorist assists. ASP Troopers account for 83% of all documents written, which includes 33% of the citations and 45% of the warnings issued. MOVE allows the officer to quickly scan a driver's license, run a state check and quickly issue a citation or warning and document a motorist assist or crash report. This allows for timeliness of data-delivery to the citizen, improved accuracy of the information, and enhanced officer safety.

## Grants Section

Arkansas State Police received federal funding to continue programs established for the investigation and prosecution of Internet Crimes Against Children offenders, and to improve Commercial Driver License testing security. Homeland Security funding provided for continued enhancement of the Arkansas State Fusion Center security, equipment, and training, and equipment and training for the ASP Bomb Team and SWAT operations. Department of Transportation grants funded various highway safety programs, an improved video storage and retrieval system, and highway safety priorities targeting drivers under the influence of alcohol and seatbelt use.





## Highway Safety Office



**Bridget White**  
Highway Safety Office  
Administrator

The Highway Safety Office (HSO) administers state and federal highway safety funds and oversees highway safety program efforts supported by those funds for the State of Arkansas. The HSO develops an annual highway safety plan, which identifies traffic-related safety problems in Arkansas and recommends programs most effective in reducing traffic fatalities, injuries, and crashes. A performance plan was prepared which described the State's highway safety problem identification process and identified the State's highway safety benchmarks and goals. The highway safety plan described the strategies for meeting the goals outlined in the performance plan and allocation of highway safety funds. The HSO implemented projects and facilitated activities and programs that contributed toward reaching the State's highway safety goal. Projects and activities implemented included, but were not limited to the following:

- Selective Traffic Enforcement Projects
- Safe Communities Projects
- Child Passenger Safety Projects
- Teen Driver Safety Project
- DWI Courts
- eCrash/eCitation Projects
- Law Enforcement, Judicial and Prosecutor Training
- Public Information and Awareness Campaigns
  - Click It or Ticket
  - Drive Sober or Get Pulled Over
  - U Drive U Text U Pay
  - Speed: Obey the Sign or Pay the Fine
  - Toward Zero Deaths
  - Look Twice for Motorcycles – Share the Road

The HSO recognizes that the achievement of quantified goals is dependent not only on the work of its office, but also on the collaborative and ongoing efforts of a multitude of governmental and private entities involved in improving highway safety in Arkansas. HSO expenditures for Calendar Year 2017 were approximately \$9.1 million.



## Office of Professional Standards



**Captain Paulette Ward**  
Commander



**Sergeant Jeff Whitlock**  
Investigator

The Office of Professional Standards (OPS) is staffed with a Captain, a Sergeant and a Corporal. The Sergeant and Corporal serve as investigators for administrative investigations conducted on employees of the Arkansas State Police. OPS is staffed with a Program Assistant Administrator who is responsible for revisions and additions to policies and procedures, completing special projects and assisting the officers assigned to OPS.

<b>2017 OPS Investigations</b>	
Inter-Departmental Complaints	45
External Complaints	14
Racial Profiling Complaints	0
Officer-Involved Shootings	0
Avoidable Crash Investigations	42
<b>Total</b>	<b>101</b>

OPS conducted administrative investigations for complaints filed against ASP employees from both internal sources and from the public. Investigators are responsible for investigating all complaints filed on employees, officer-involved shootings, racial profiling allegations involving ASP Troopers, and for avoidable crashes that involve any ASP vehicle. OPS rolled out a new program in 2017, PowerDMS, to track employee acknowledgement of policies and procedures, document training records, and send out surveys and tests. OPS coordinated with IACP Women Leadership Institute (WLI) to host the WLI training in Arkansas. This training program focused on the unique challenges facing women leaders in law enforcement.



## Legal Section

The Legal Section provides legal advice to the Director, Deputy Directors, and the Division, Troop, and Company Commanders. The Legal Section supplies consultation for OPS Investigations and the attorneys present all appealed disciplinary cases to the Arkansas State Police Commission for sworn personnel and to the internal Civilian Review Board for civilian employees. The Legal Section reviews all legal pleadings, including lawsuits against the Department or its personnel, and determines if additional representation is needed from the Arkansas Attorney General's Office. The Legal Section provides representation for the agency before the Arkansas State Claims Commission and serves as the liaison between the Department and the Arkansas Attorney General's Office for cases pending in state and federal court. The Legal Section is responsible for reviewing contracts and Memorandums of Understanding on behalf of the Department, and for drafting and reviewing legislative bills. In 2017, the Legal Section was staffed by ASP General Counsel Greg Downs and Attorney Specialists Elaine Lee and Mary Claire McLaurin.



<b>Claims Commission Cases</b>	
Amount Sought	\$80,340
Amount Awarded	\$14,241
<b>Federal and State Lawsuits</b>	
Amount Sought	\$1,550,000
Amount Awarded	\$28,000
<b>Administrative Appeals</b>	
Concealed Handgun Carry License Appeals	104
Private Investigator, Security, Alarm Installation & Monitoring License Appeals*	37
Disciplinary Appeals to ASP Commission	3
Total Amount of Legal Claims Against ASP	\$1,630,340
Total Amount Awarded	\$42,241
*September 1, 2017-December 31, 2017	

# HIGHWAY PATROL DIVISION

## Eastern Region



**Major Mike Foster**  
Highway Patrol Commander – Eastern Region

### **Troop Commanders – Eastern Region**



**Troop A**  
**Captain Mike Hagar**  
1 State Police Plaza Dr.  
Little Rock, AR 72209  
**501-618-8282**  
Serves Faulkner, Lonoke,  
Pulaski, Saline Counties.



**Troop B**  
**Captain Jeffrey Drew**  
3200 Highway 367N  
Newport, AR 72112  
**870-523-2701**  
Serves Cleburne, Independence,  
Jackson, Lawrence, Sharp, and  
White Counties.



**Troop C**  
**Captain John Carter**  
2216 Browns Lane Access  
Jonesboro, AR 72401  
**870-935-7302**  
Serves Clay, Craighead,  
Greene, Mississippi,  
Poinsett, and Randolph  
Counties.



**Troop D**  
**Captain Jackie Clark**  
3205 North Washington  
Forrest City, AR 72335  
**870-633-1454**  
Serves Crittenden, Cross, Lee,  
Monroe, Phillips, Prairie, St.  
Francis, and Woodruff Counties.



**Troop E**  
**Vacant**  
6816 Princeton Pike  
Pine Bluff, AR 71602  
**870-247-1483**  
Serves Arkansas, Desha,  
Jefferson, and Lincoln  
Counties.

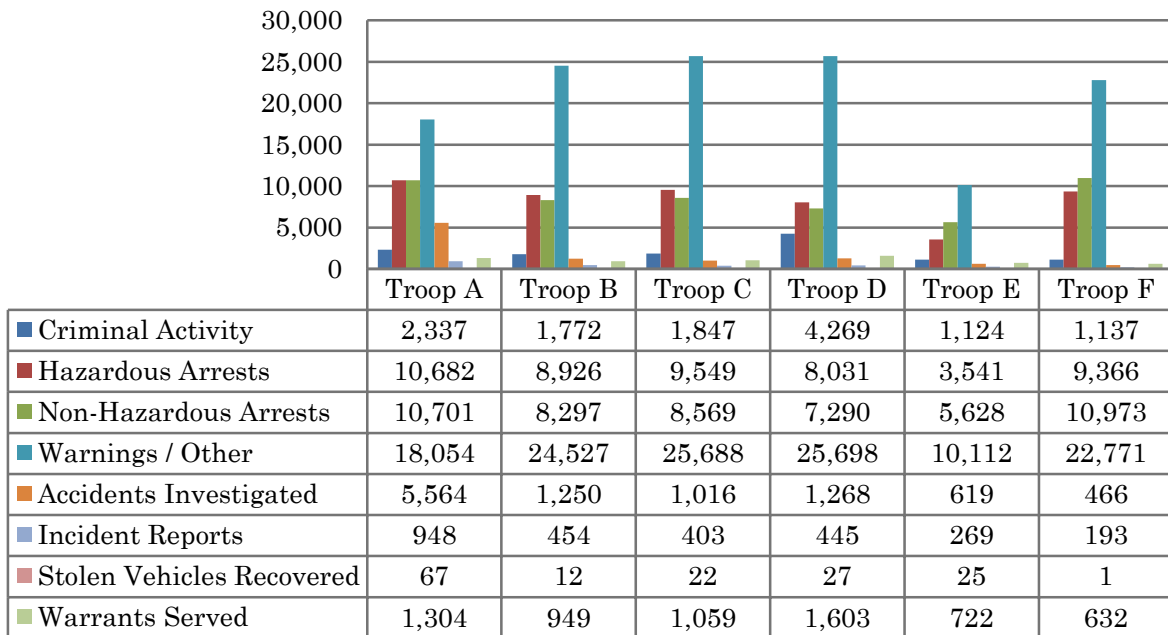


**Troop F**  
**Captain Charles Hubbard**  
1237 North Myrtle  
Warren, AR 71671  
**870-226-3713**  
Serves Ashley, Bradley, Calhoun,  
Chicot, Cleveland, Dallas, Drew,  
Ouachita, and Union Counties.



## Enforcement Activity – Eastern Region

### Highway Patrol Enforcement 2017 Eastern Region



## Western Division



**Major Forrest Marks**  
Highway Patrol Commander – Western Region

### **Troop Commanders – Western Region**



**Troop G**  
**Captain Brady Gore**  
2501 North Hazel  
Hope, AR 71801  
**870-777-4641**  
Serves Columbia, Hempstead,  
Howard, Lafayette, Little River,  
Miller, Nevada, and Sevier  
Counties.



**Troop H**  
**Captain Jason Aaron**  
5728 Kelley Highway  
Fort Smith, AR 72914  
**479-783-5195**  
Serves Crawford, Franklin, Logan,  
Scott, and Sebastian Counties.



**Troop I**  
**Captain Wesley Smithee**  
2724 Airport Rd.  
Harrison, AR 72601  
**870-741-3455**  
Serves Baxter, Boone, Fulton,  
Izard, Marion, Newton, Searcy,  
and Stone Counties.



**Troop J**  
**Captain Dale Saffold**  
2700 West Main  
Clarksville, AR 72830  
**479-754-3096**  
Serves Conway, Johnson, Perry,  
Pope, Van Buren, and Yell  
Counties.



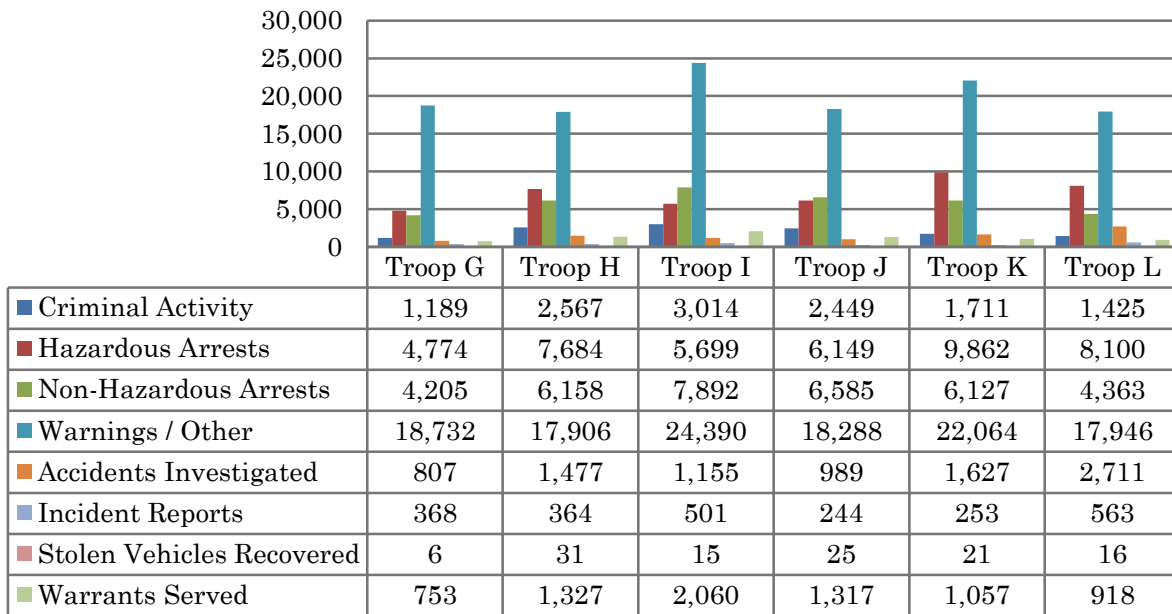
**Troop K**  
**Captain Ronald Casey**  
200 Karen Lane  
Hot Springs, AR 71901  
**501-767-8550**  
Serves Clark, Garland, Grant, Hot  
Spring, Montgomery, Pike, and  
Polk Counties.



**Troop L**  
**Captain Lance King**  
900 South 48th St.  
Springdale, AR 72762  
**479-751-6663**  
Serves Benton, Carroll, Madison,  
and Washington Counties.

## Enforcement Activity – Western Region

### Highway Patrol Enforcement 2017 Western Region



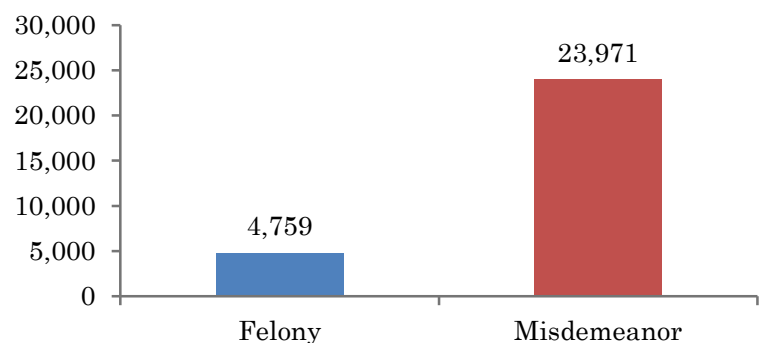
## Statewide Canine Activity

### 2017 ASP K9 Stats

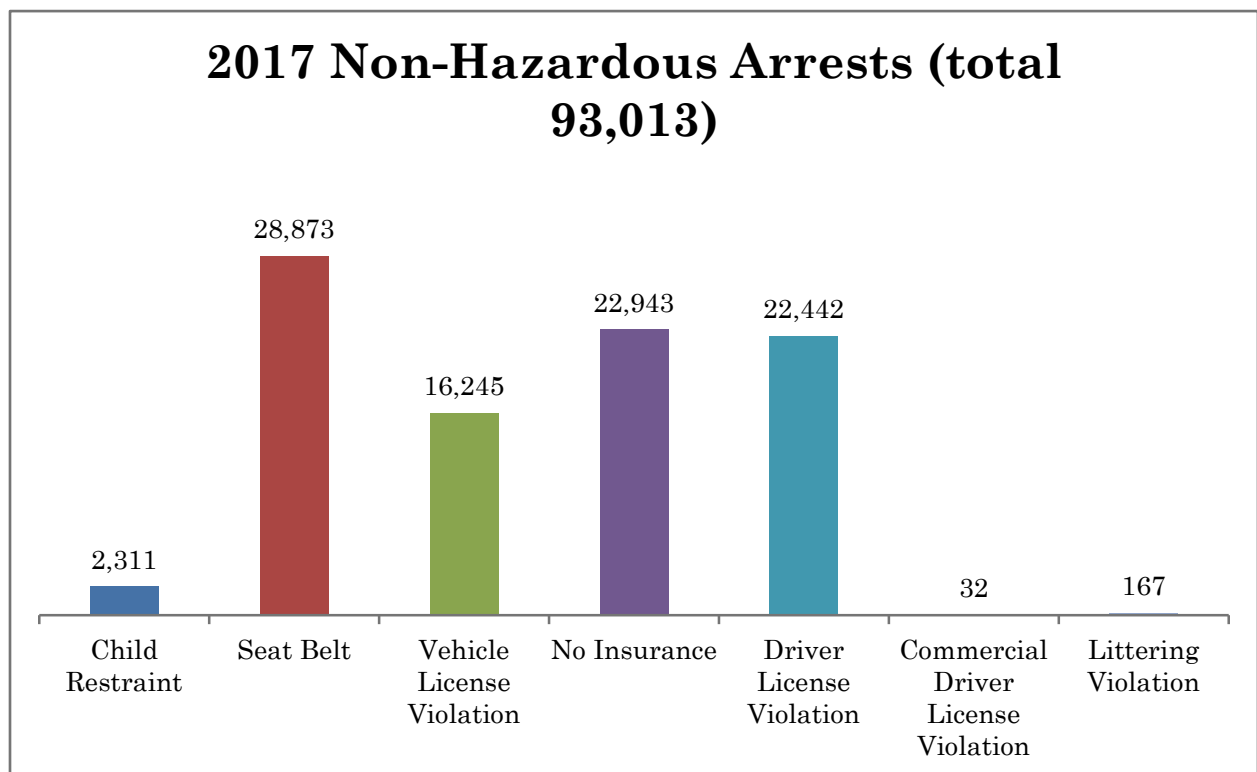
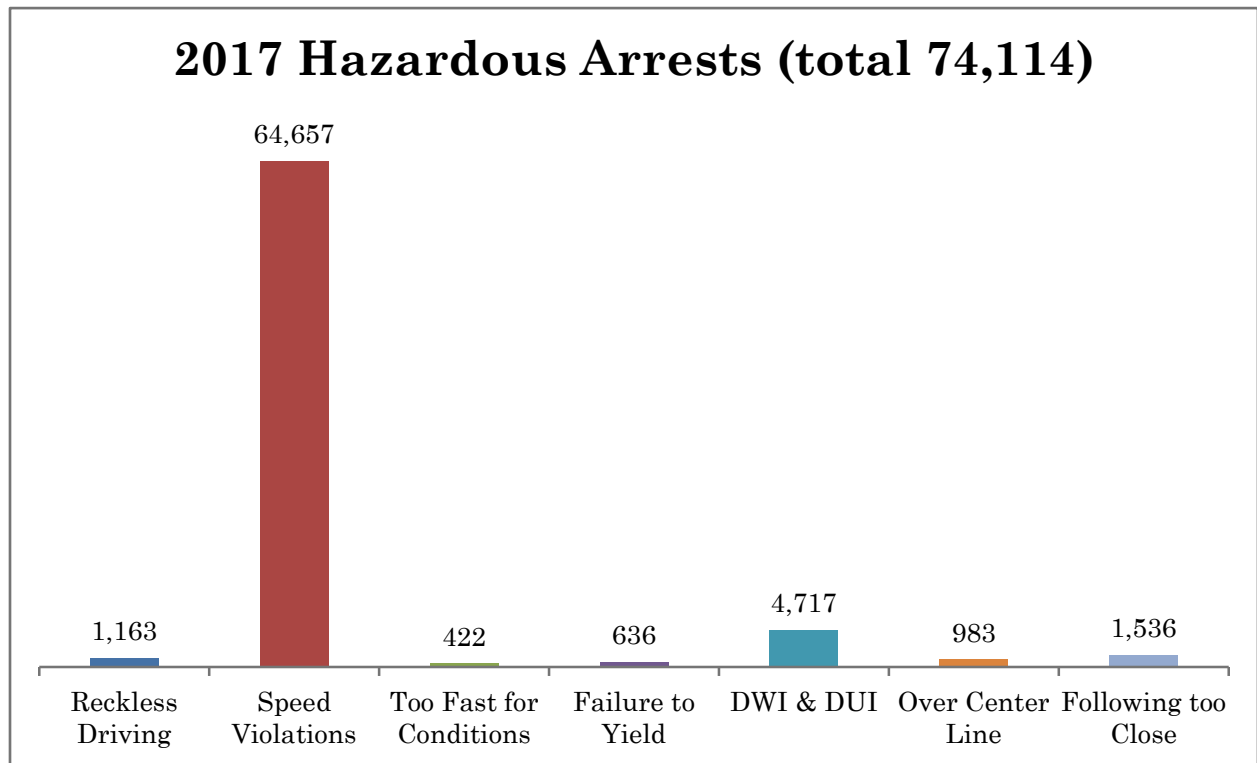
Deployments With Consent	341
Deployments With Refusal	151
Lbs. of Marijuana	2098
Lbs. of Cocaine Detected/Seized	22
Lbs. of Methamphetamine Detected/Seized	38
Heroin Detected /Seized	22.2
Cash Seized	\$580,305
Total Food and Medical Expenses	\$11,533.68



### 2017 Criminal Arrests (total 28,730)



## Highway Patrol Division Statewide Activity





## Special Weapons and Tactics (SWAT)

The Arkansas State Police SWAT team consists of approximately 30 highly trained troopers from various divisions within the Department. Selection for this team is highly competitive as are the standards to remain a member of the unit. Team members are dispersed across the state, which allows for immediate response to tactical situations by several members, while the remaining team members travel to the location. Certified Instructors on the Team assisted with training at the troop level and for new recruits in Troop School.



ASP SWAT members spent a minimum of 160 training hours in 2017 focused on problem-solving specific threats such as barricaded suspects, hostage rescue and counterterrorism missions. Training included less-lethal and chemical munitions, counterterrorism tactics, SWAT K-9 techniques, technology tactics (robots), firearms proficiency, ballistic-vehicle training (B.E.A.R.), rural mission operations and commercial and residential entry techniques that includes explosive breaching, a highly skilled breaching application that few teams in the United States employ. The ASP SWAT team assisted federal, county, and local law enforcement agencies with several tactical missions during 2017.



### **The ASP SWAT Team was activated ten (10) times during 2017:**

1. **January 3:** The team was deployed to Gregory, AR (Woodruff County–Troop B) for a barricaded and armed murder suspect that shot and killed his girlfriend and seriously injured another female in Pulaski County. The morning after the shooting, a Trooper attempted to stop the suspect and a chase ensued. The Trooper gave chase on foot and exchanged gunfire with the suspect as he fled into a structure. After failed attempts by the Crisis Negotiation Team (CNT) to make contact with the suspect, the team breached the door of the structure with the BEARCAT ram. The suspect was discovered to be deceased from a self-inflicted gunshot wound.
2. **May 11:** After a domestic dispute with his girlfriend, her mother, and her daughter in Yell County (Troop J), a suspect left the scene and retrieved a handgun. As the suspect traveled back to the domestic scene, he was stopped by a Yell County deputy. The suspect murdered the deputy, returned to the house, and murdered his girlfriend’s mother and teenage daughter. He then took his girlfriend hostage and barricaded inside the residence. The team was deployed and after lengthy negotiations with the CNT, the suspect released the girlfriend and surrendered to the team without further incident.
3. **May 24:** The team assisted the FBI, LRPD SWAT, NLRPD SWAT, and DTF with a mass drug arrest operation titled “Can’t Get Right.” The team was assigned a drug/weapons suspect in Pine Bluff (Jefferson County–Troop E) with a violent past and lengthy criminal record. The suspect was arrested without incident. The federal operation netted 22 arrests of violent drug and weapons dealers in central Arkansas.
4. **June 4:** Three team members and the BEARCAT were deployed to assist Conway PD SWAT (Faulkner County–Troop A) with a barricaded gunman. The suspect was arrested without incident.
5. **August 1:** The team participated in the federal operation “Hot Boyz” in Osceola (Mississippi County–Troop C) with the FBI, 2<sup>nd</sup> Judicial Task Force, Jonesboro Police and Blytheville Police. The team was divided into two elements and was assigned two targets who were violent drug dealers. Both targets were arrested without incident.
6. **August 15:** Three team members and the BEARCAT were deployed to assist NLRPD (Troop A) with a barricaded gunman in a vehicle on I-430 who had led authorities on a high-speed vehicle pursuit. The suspect surrendered to a NLRPD negotiator before the team arrived.
7. **August 17:** The team participated in “Iced Ozarks II,” a federal operation with the FBI and local authorities. The operation targeted dangerous drug dealers. The team operated in Carroll County (Troop I) and the assigned target was arrested without incident.
8. **August 19:** Four members and the BEARCAT were deployed to Hot Springs (Garland County–Troop K) to support the ASP Emergency Response Team (ERT), Troop K, and other local authorities during a protest between groups known to create chaos and violence around the United States. The protest was peaceful and there were no major incidents.



9. **November 9:** The team was deployed to Magnolia, AR (Columbia County–Troop G) for a suspect who fired several shots in the city and set fire to a house. The suspect then fled from police and barricaded inside a church. ASP CNT negotiated with the suspect for several hours to no avail and eventually the suspect was located with the SWAT K-9, MARSOC, and arrested without further incident.
10. **December 5:** The team deployed to Scott County (Troop H) near Y City to arrest an armed suspect who fired upon a sheriff's deputy earlier in the day and injured him before barricading inside a camper trailer. Upon contact by the team and the BEARCAT, the suspect immediately surrendered.



## Emergency Response Team (ERT)

The Arkansas State Police Emergency Response Team (ERT) was formed in 2015. The team currently consists of 78 well-trained troopers trained in a variety of specialties. At the request of law enforcement agencies throughout the State of Arkansas, the ERT may provide tactical responses to civil disturbances, protests, and riot situations that could require the tactical abilities of the ASP when requesting agencies have exhausted their manpower and equipment capabilities. The ERT will provide tactical assistance to requesting agencies that lack the equipment and trained personnel required to respond adequately to situations that require a tactical response. The ERT may assist affected ASP troops and other law enforcement agencies in situations of natural or manmade disasters, provide a trained response to search and rescue efforts and is often utilized during planned events for security purposes.



### **In 2017, the Emergency Response Team was activated 8 times:**

1. **April 17<sup>th</sup>, 20<sup>th</sup>, 24<sup>th</sup> and 27<sup>th</sup>:** ASP ERT assisted the Arkansas Department of Corrections with providing security for eight scheduled executions. The team provided exterior security for the prison facility and escorted persons to and from the prison.
2. **May 2<sup>nd</sup>:** ASP ERT was requested by the Madison County Sheriff to assist in search and rescue efforts in an attempt to recover two juveniles missing following a vehicle being swept away by floodwaters. ASP ERT worked in conjunction with numerous organizations to recover the remains of both missing children.
3. **May 19<sup>th</sup>:** ASP ERT activated at the request of ASP CID Company A to assist in search efforts to recover evidence in a homicide investigation. The area searched was heavily wooded and consisted of over 1000 acres. The efforts of ERT, ASP CID, Arkansas Department of Corrections, and the Lee County Sheriff Department ultimately led to the arrest and evidence required for prosecution of the suspect in the homicide.
4. **May 24<sup>th</sup>:** ASP ERT assisted ASP SWAT and FBI SWAT in the execution of multiple felony arrest warrants in the Central Arkansas area in Operation Can't Get Right. The operation resulted in the successful arrest of 25 felony suspects on numerous federal, state and local criminal charges.



5. **July 31<sup>st</sup>:** ASP ERT assisted ASP SWAT, FBI SWAT, 2<sup>nd</sup> Judicial Drug Task Force, Jonesboro SWAT, Osceola PD, and Blytheville PD in the execution of numerous search warrants. The operation resulted in the recovery of drugs and numerous weapons, ultimately leading to arrest of multiple suspects.
6. **August 19<sup>th</sup>:** ASP ERT was activated at the request of Hot Springs Police Department to assist in preserving order and protecting the 1<sup>st</sup> Amendment rights of groups protesting in the downtown area.
7. **October 20<sup>th</sup>:** ASP ERT activated at the request of ASP CID to assist in search efforts to recover evidence in a homicide investigation. The efforts of ERT and ASP CID ultimately led to the arrest and the evidence required for prosecution of the suspect in the homicide.
8. **October 12<sup>th</sup> – 22<sup>nd</sup>:** ASP ERT worked with Little Rock PD and Pulaski County S.O. to provide security at the Arkansas State Fair. The team assisted in locating multiple missing children, providing a police presence, assisting citizens and removing persons conducting themselves outside of the rules set for fair attendees. In addition to the policing duties the team performed, the team also interacted with public, helping build a stronger relationship with the citizens of the state.

In addition to the eight team activations, ERT members assisted the Arkansas Law Enforcement Training Academy with the creation of a standardized state training curriculum on Mobile Field Force Operations and Riot and Crowd Control Tactics. This training was certified by CLEST and is now required for Police Officer certification in the State of Arkansas. Several ERT members spent over 100 hours instructing the course.

ERT conducted quarterly training in 2017. Training topics included rural search and rescue techniques, riot and crowd control, and less lethal/chemical munitions and weapons systems. The team also planned and participated in a 3-day joint training with the Arkansas National Guard and numerous agencies from around the state to prepare for a planned tactical response to any civil disturbance in the state.



## Crisis Negotiation Team



The Crisis Negotiation Team is comprised of 12 troopers from both the Highway Patrol and Criminal Investigation Divisions. There is a competitive selection process for all team members and each member is expected to maintain high standards on the team and at their regular assignment. Each team member receives extensive training in active listening and communication skills, including a 40-hour course taught by FBI negotiators. The entire team trains together eight times throughout the year compiling over 120 hours of training. CNT members respond with the SWAT team to all activations and operations. The primary role of the Crisis Negotiation Team is to diffuse critical incidents with active listening and communication skills.

In 2017, the Crisis Negotiation Team responded with SWAT to four incidents and assisted with two federal warrant operations. One of the incidents occurred in Yell County on May 11<sup>th</sup>. ASP SWAT and CNT were activated to respond to a barricaded subject that had killed a Yell County Deputy on a traffic stop and killed two other subjects before barricading in a house with a female hostage. The Crisis Negotiation Team with assistance from Sgt. Joe Carter, a former member of the negotiation team, was able to successfully negotiate with the suspect and get him and the hostage both out of the house safely.



In May of 2017, members of the Crisis Negotiation Team traveled to Columbia, MO where they competed in the 5<sup>th</sup> Annual Missouri Association of Crisis Negotiators Challenge. The challenge is a competition where teams are judged and scored during a five to six hour simulated negotiation incident. The scenario for this year's event involved inmates taking hostages in a prison. This was the second year ASP CNT competed in the event and they placed 2<sup>nd</sup> out of thirteen teams.



## Mobile Incident Command Center

The Mobile Incident Command Center (MICC) is a specialized communications vehicle used by the Arkansas State Police for command and control. The MICC is equipped with the latest technology to support field personnel and other agencies – local, state and federal – with tactical operations, disasters, and other emergencies. Troopers assigned to operate the MICC are trained a minimum of 192 hours per year. Personnel assigned to the MICC include one full-time trooper, seven troopers assigned as needed and one civilian employee. In 2017, MICC personnel trained with other agencies and private businesses to prepare for various types of emergencies that may occur in Arkansas.

Personnel trained or made real-world missions with the following organizations/agencies in 2017:

1. Arkansas National Guard
2. Little Rock Airport TSA
3. Arkansas Department of Emergency Management
4. Little Rock FBI field office
5. ASP CNT Team
6. ASP SWAT Team
7. Randolph County
8. Mississippi Co SO
9. Blytheville PD
10. Little Rock PD and FD
11. Osceola PD
12. Baxter Co SO
13. Harrison PD
14. Hot Springs PD
15. Arkansas Department of Corrections



## Air Support Unit

During 2017, the Air Support Unit received 341 flight requests.

- 267 requests were made from within the Department
- 92 requests were made from federal, state and local agencies

The results of the requested flights are as follows:

- 263 flights were completed as requested
- 46 flights were canceled or declined due to weather, availability, or maintenance issues
- 50 flights were canceled by the requestor prior to the flight





The Air Support Unit flew 484.1 hours during 2017

- 287.1 hours - N524SP, Bell 407 helicopter
- 80 hours - N523SP, Cessna C206H
- 117 hours - N390SP, Beechcraft B200 King Air



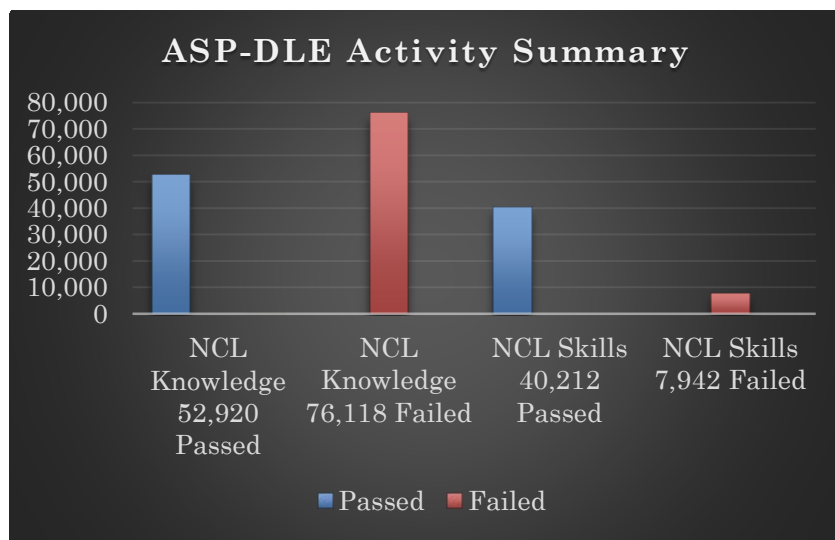
The Air support Unit conducted 48 surveillance missions for federal, state, and local agencies during numerous drug investigations that led to multiple arrests. There were over 60 search and rescue/manhunt flights conducted during 2017, and multiple schools were visited to provide a static display to the students. The Air Support Unit flew 34 traffic enforcement missions that resulted in 153 total Aircraft observations, as well as 95 transportation flights.

The Air Support Unit provided aerial surveillance for the Bikes Blues and BBQ in the Fayetteville area along with multiple SWAT missions throughout the state.



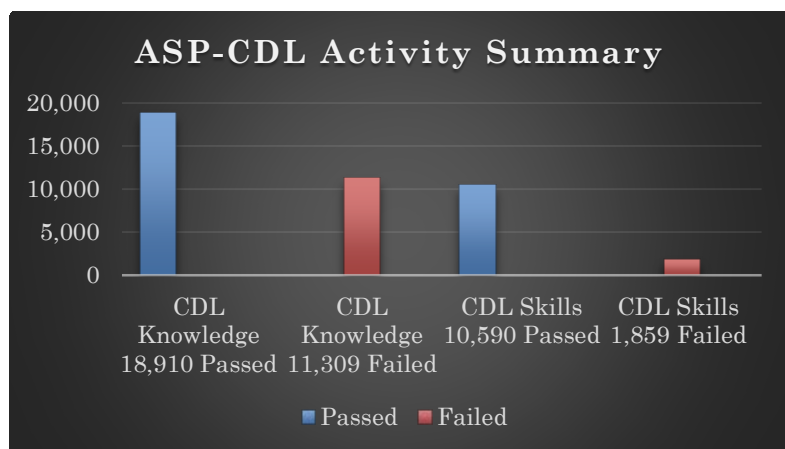


## Driver's License Activity

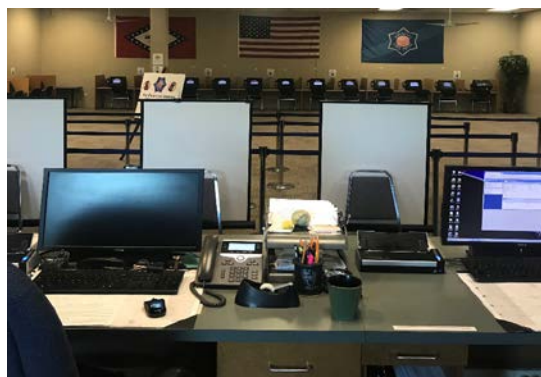


There were 129,513 NCL knowledge exams (52,920 passed/76,118 failed) and 49,117 NCL skill exams (40,212 pass/7,942 failed) administered in 2017.

\*Totals include Motorcycle knowledge and skills.



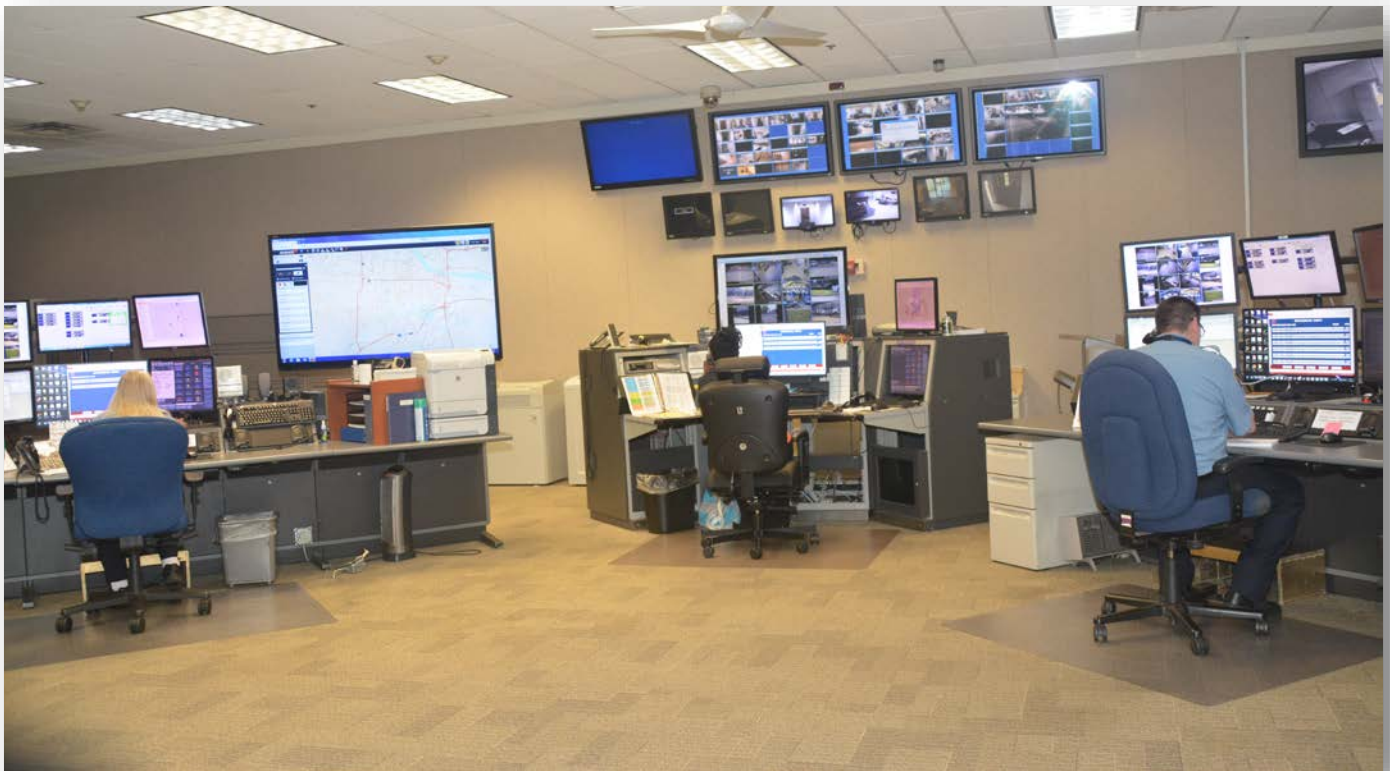
There were 30,219 CDL knowledge exams (18,910 passed/11,309 failed) and 12,449 CDL skill exams (10,590 passed/1,859 failed) administered in 2017.



## Communications

Each of the twelve troop headquarters for the Arkansas State Police has a Communications Center staffed 24 hours a day. The Telecommunications Specialists and Supervisors assigned to these Centers answer calls for service from the public and ensure that the troopers patrolling the highways are safe. Calls for service range from reported accidents or incidents occurring on the highways, requests for assistance for stranded motorists, animals and debris in the road, reports of speeding, texting, or reckless drivers and road rage. Communications personnel contact ambulances, fire departments, other agencies, tow companies and complete other tasks requested by troopers to ensure that Arkansas roadways remain clear, safe and moving freely.

Communications personnel are required to track the number of accidents, incidents, fatalities, vehicles towed and stored and many other things for their individual troops. In addition to the above duties, Troop A Communications, located in Little Rock, is responsible for disseminating Morgan Nick/Amber Alerts, Silver Alerts, and all fatality accident reports for the state of Arkansas. The most important duty of Communications personnel involves monitoring the location and activities of the troopers in each county, responding to their requests and making sure that each officer goes home safe at the end of his/her shift.



## CRIMINAL INVESTIGATION DIVISION



**Major Mark Hollingsworth**  
CID Commander



**Captain David Lafferty**  
CID Assistant Commander



**Company A**  
**Lt. Stacie Rhoads**  
1 State Police Plaza Dr.  
Little Rock, AR 72209  
**501-618-8420**  
Serves Crittenden, Cross,  
Faulkner, Lee, Lonoke, Monroe,  
Phillips, Prairie, Pulaski, Saline,  
St. Francis, and Woodruff  
Counties.



**Company B**  
**Lt. Scott Woodward**  
P.O. Box 8211  
Pine Bluff, AR 71611  
**870-850-8630**  
Serves Arkansas, Ashley,  
Bradley, Calhoun, Chicot,  
Cleveland, Dallas, Desha, Drew,  
Jefferson, Lincoln, Ouachita, and  
Union Counties.



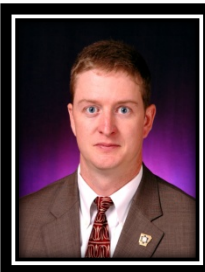
**Company C**  
**Lt. Dennis Morris**  
2501 North Hazel  
Hope, AR 71801  
**870-777-8944**  
Serves Clark, Columbia, Garland,  
Grant, Hempstead, Hot Spring,  
Howard, Lafayette, Little River,  
Miller, Montgomery, Nevada,  
Pike, Polk, and Sevier Counties.



**Company D**  
**Lt. Kevin Richmond**  
P.O. Box 4109  
Fort Smith, AR 72914  
**479-783-2395**  
Serves Benton, Carroll, Crawford,  
Franklin, Logan, Madison, Scott,  
Sebastian, and Washington  
Counties.



**Company E**  
**Lt. Kim Warren**  
2724 Airport Rd.  
Harrison, AR 72601  
**870-741-2136**  
Serves Baxter, Boone, Conway,  
Fulton, Izard, Johnson, Marion,  
Newton, Perry, Pope, Searcy,  
Stone, Van Buren, and Yell  
Counties.



**Company F**  
**Lt. Brant Tosh**  
2216 Access Rd.  
Jonesboro, AR 72401  
**870-931-0043**  
Serves Clay, Cleburne,  
Craighead, Greene,  
Independence, Jackson,  
Lawrence, Mississippi, Poinsett,  
Randolph, Sharp, and White  
Counties.



The Criminal Investigation Division (CID) is responsible for criminal law enforcement, including drug enforcement, Internet Child Exploitation and all other non-traffic enforcement activities of the Department. The Division is comprised of six (6) Companies, each of which is responsible for the coverage of two (2) Highway Patrol Troops. The Criminal Investigation Division includes several specialized units. The Special Investigations Unit (SIU) investigates incidents at the direction of the Division Commander or the Director. The Internet Crimes Against Children (ICAC) Section overtly and covertly works with local, state, and federal agencies to prevent and prosecute internet crimes against children. The Arkansas State Fusion Center (ASFC) disseminates criminal information and intelligence. The CID participates in several Federal Task Force programs, which include State Police Special Agents working with the Drug Enforcement Administration (DEA), United State Marshal's Service (USMS) and the Federal Bureau of Investigation (FBI) Joint Terrorism Task Force (JTTF).



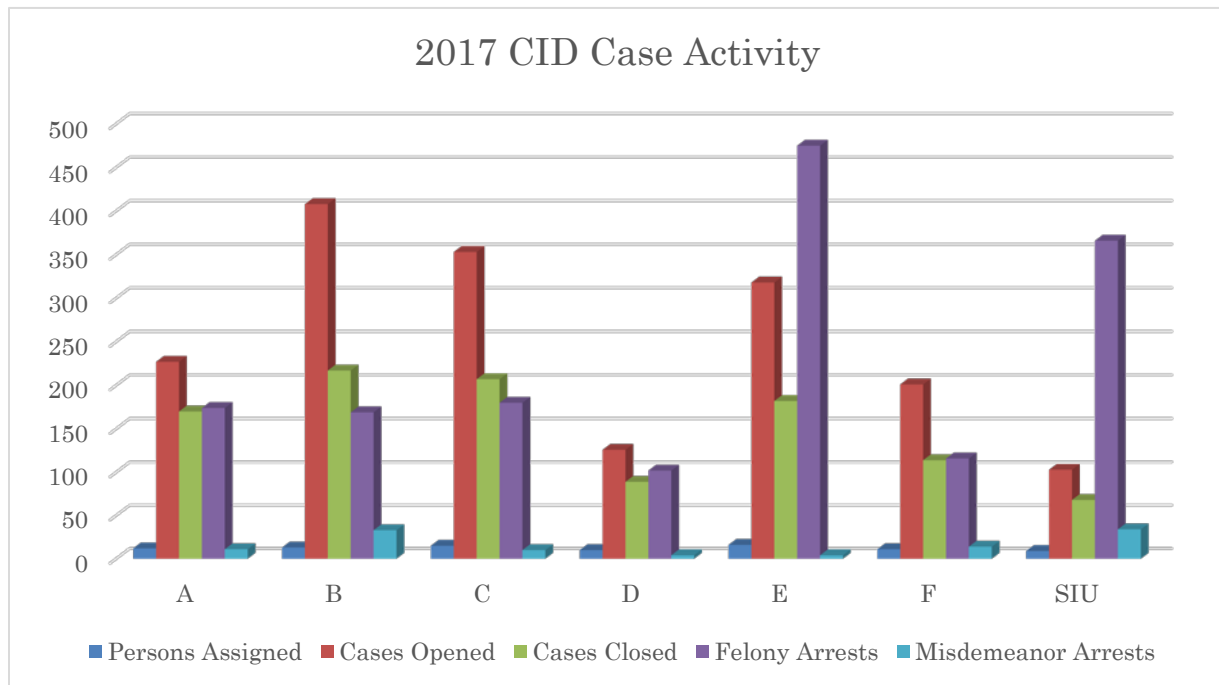
## 2017 CID Enforcement Activity

CID opened 1,736 cases in 2017, with some cases resulting in multiple charges. Outlined below are the statistics by Company or Unit and by category,

### 2017 CID Case Activity

Company/ Unit	Persons Assigned	Cases Opened	Cases Closed	Felony Arrests	Misdemeanor Arrests
A	12	227	170	174	11
B	13	408	217	169	33
C	15	353	207	180	10
D	10	126	89	102	4
E	16	318	182	475	4
F	10	201	114	116	14
SIU	9	103	68	366	34
<b>Total</b>	<b>85</b>	<b>1736</b>	<b>1047</b>	<b>1582</b>	<b>110</b>



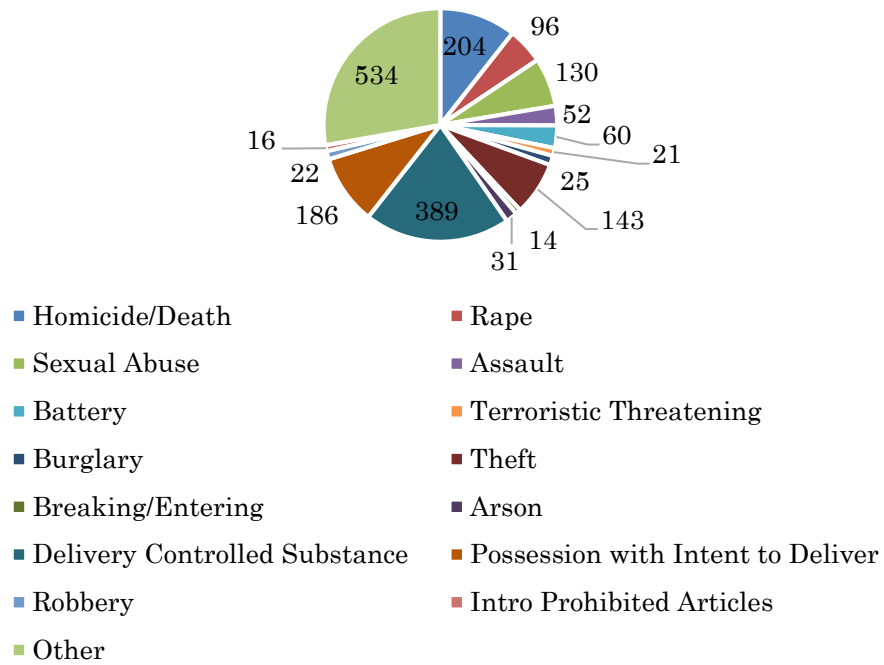


## 2017 Crimes by Category

Crime	Totals
Homicide/Death	204
Rape	96
Sexual Abuse	130
Assault	52
Battery	60
Terroristic Threatening	21
Burglary	25
Theft	143
Breaking/Entering	14
Arson	31
Delivery Controlled Substance	389
Possession with Intent to Deliver	186
Robbery	22
Conspiracy	20
Conspiracy (other)	4
Intro Prohibited Articles	16
Other	534
<b>Total</b>	<b>1947</b>



## 2017 Crimes by Category

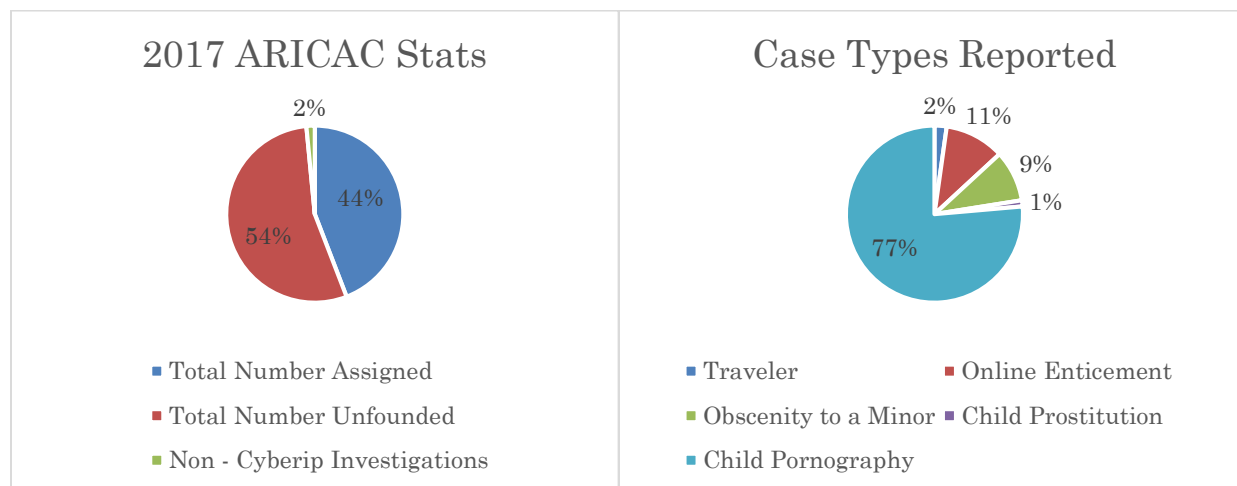


## Arkansas Internet Crimes Against Children Task Force

Since 2003, the Arkansas Internet Crimes Against Children (ARICAC) Task Force Program has been organizationally housed and supported by the Criminal Investigation Division. The ARICAC is one of 61 coordinated, nationally networked task forces across the United States whose enforcement efforts are supported by federal grant funding provided by the U.S. Department of Justice (DOJ), Office of Justice Programs (OJP), Office of Juvenile Justice and Delinquency Prevention (OJJDP). Enforcement efforts of the state, county, and local law enforcement agencies and non-profit entities participating in the ARICAC Task Force Program are directed toward investigating, prosecuting, and preventing technology-facilitated crimes against children; specifically the production, distribution and possession of child pornography, sextortion, and live-streaming of child sexual abuse, child sex trafficking, and child sex tourism.



During the calendar year of 2017, the CID received and processed 968 CyberTips from the National Center for Missing and Exploited Children (NCMEC) resulting in ARICAC Task Force Program participating agencies initiating 449 investigations, including investigations not involving CyberTips. Also during the year, 175 Community Outreach programs were conducted with 20,198 attendees.



## Fusion Center



**Richard Davis**  
ASFC Administrator

Governor Mike Beebe established the Arkansas State Fusion Center (ASFC) and its governing body, known as the Arkansas State Fusion Center Executive Committee, by Executive Order (EO) 08-11 on May 19, 2008. The EO expressly provided that the Fusion Center be “organizationally located” within the Department of the Arkansas State Police (ASP). The ASFC is one of 78 coordinated, nationally networked fusion centers across the United States.

In 2017, the ASP provided six full-time civilian personnel as staff to the ASFC. Richard Davis served as the ASFC Administrator; Heath Whorton served as the ASFC Intelligence Analyst Supervisor; Tina Williams served as an ASFC Senior Intelligence Analyst; Bradley Coleman served as an ASFC Software Support Specialist; and Janet Parker served as an Administrative Specialist.

The Executive Committee is comprised of the Director of ASP or the Director’s designee (serves as Chair) and representatives from the following 18 federal, state, and local partners:

1. U.S. Department of Homeland Security
2. U.S. Attorneys for the Eastern District of Arkansas
3. U.S. Attorneys for the Western District of Arkansas
4. Federal Bureau of Investigation
5. Adjutant General of Arkansas
6. Attorney General of Arkansas
7. Arkansas Department of Health
8. Arkansas Department of Emergency Management
9. Arkansas Crime Information Center
10. Arkansas Department of Correction
11. Arkansas Department of Community Correction
12. Arkansas Game and Fish Commission
13. Arkansas Highway Police
14. Arkansas Prosecuting Attorney’s Association





15. Arkansas Sheriffs' Association
16. Arkansas Association of Chiefs of Police
17. Office of the Governor
18. Arkansas Fire Fighter's Association

Executive Committee agency directors are encouraged to assign personnel to the ASFC to aid in accomplishing the Fusion Center's "All Crimes, All Threats" mission of promoting "the collection, integration, and evaluation of information that has an effect on detecting and preventing criminal or terrorist-related activity. . ." while serving "as an intergovernmental bridge between federal, state, and local entities to promote collaboration and information-sharing."

In 2017, the Arkansas Department of Correction (DOC) provided one full-time senior intelligence analyst and the Arkansas Department of Community Corrections (ACC) provided one full-time senior intelligence analyst. The Arkansas Department of Emergency Management (ADEM) rotated two emergency managers through the Fusion Center and the Arkansas Department of Health



supports ASFC via an assigned liaison. Finally, the Arkansas National Guard provided one full-time senior intelligence analyst.

Federally, the U.S. Department of Homeland Security (DHS) provides one full-time intelligence officer and two part-time Customs and Border Protection Investigators. The Federal Bureau of Investigation (FBI) has one Supervisory Intelligence Analyst assigned to the ASFC in a liaison capacity.

All other operational needs of the ASFC, not supported by the ASP budget, are supported by Federal grant funding provided by DHS and the Federal Emergency Management Agency (FEMA) through the Homeland Security Grant Program (HSGP) administered by ADEM.

The ASFC provides work center space for up to 12 analysts. All fusion center analysts and staff hold at least a "Secret" level security clearance. The approximately 5000+ square foot facility offers additional office, meeting and conference room space and is an alternate operations site for the FBI. The space includes a "Secret" level DHS certified secure room housing both FBI and DHS classified systems. The secure room also supports an operational secure video teleconferencing system (SVTC).

The results of the 2017 ASFC Assessment, conducted by DHS and its interagency partners as well as the National Network of Fusion Centers (National Network), found that the ASFC was 100% compliant in meeting all defined Critical Operational Capabilities (COCs) and Enabling Capabilities (ECs).

<b>2017 Fusion Center Activities</b>	
Bulletins	454
Hotline Reports	329
Requests for Information	687
Requests for Services	34
Presentations	27



During 2017, ASFC personnel:

- Provided instruction on Fusion Center operations and on the Terrorist Screening Center (TSC) to officers attending the Arkansas Law Enforcement Training Academy in East Camden and in Elm Springs
- Provided instruction on Fusion Center operations and on the Terrorist Screening Center (TSC) to officers attending the ASP Troop School, the Arkansas Game and Fish Academy, and the Little Rock Police Academy
- Attended the National Fusion Center Association (NFCA) training event held in Alexandria, VA
- Attended the Southern Shield Fusion Center Directors conference in Miramar Beach, FL
- Provided a Homeland Security Information Network (HSIN) portal to facilitate communications by and between security and first responders at the 2017 Little Rock Marathon
- The ASFC Intelligence Analyst Supervisor, Tina Williams, began a 12-month fellowship assignment with the Department of Homeland Security, deploying to Washington, DC
- Sent two Senior Intelligence Analysts to a 2-week Advanced Analytic Writing courses. One course presented by the FBI and one course through the Department of Homeland Security
- Produced analytic products recognized in the DHS “Fusion Center Product Portfolio” as quality products
- Provided training to 13 new Homeland Security Liaison Officers (HSLO)
- Hosted an annual HSLO conference with 40 trained HSLO’s in attendance

## ADMINISTRATIVE SERVICES DIVISION



**Captain Mike Kennedy**  
Commander  
Administrative Services Division

The Administrative Services Division is responsible for providing support for the daily operations of the Department in accordance with federal and state laws and regulations. This includes the Human Resources Section, which is comprised of the Personnel, Payroll, Records, and Benefits Units. Other sections within this division include Recruiting and Training.



**Lieutenant Roby Rhoads**  
Training Section Coordinator  
State Firearms Training  
K9 Coordinator



**Sergeant Wanda James**  
Recruiting



**Harmony Daniels**  
Human Resources Manager



**Sergeant Michael Gunnett**  
Training Unit



## Administrative Staff

Staff within the Administrative Services Division (ASD) are responsible for providing guidance to the Director's Office, command staff, management and supervisors concerning training, recruiting, and workforce issues. They also maintain liaisons with other state entities, representing the department at legislative proceedings and conduct Line of Duty Death Benefit briefings for various law enforcement agencies. Furthermore, the ASD administrative staff present monthly reports to the Arkansas State Police Commission regarding personnel matters and the ASP Health Plan.

The ASD is responsible for the administration of the Sergeant and Lieutenant written examinations. Arkansas State Police hosts promotional testing for commissioned officers every two (2) years with an average of 200 eligible candidates. The ASD coordinates the administration of candidate testing and testing locations for the written examinations; assigns Test Proctors to oversee testing at each off-site location; and coordinates the off-site Oral Board exams. This is a lengthy process, which takes up to eighteen (18) months for preparation and completion of the testing sessions. During the 2017 ASP Promotional Process, ASP hosted 32 assessors from 11 different states and administered the written examination and oral boards to 141 Sergeant and 44 Lieutenant Candidates.

The ASD works closely with personnel who are members of the National Guard and Reserve forces to ensure a seamless process for the employees who transition from full-time employment status to inactive status during periods of military leave. Payroll staff within the ASD work hard to ensure these military members receive all benefits for which they are entitled.

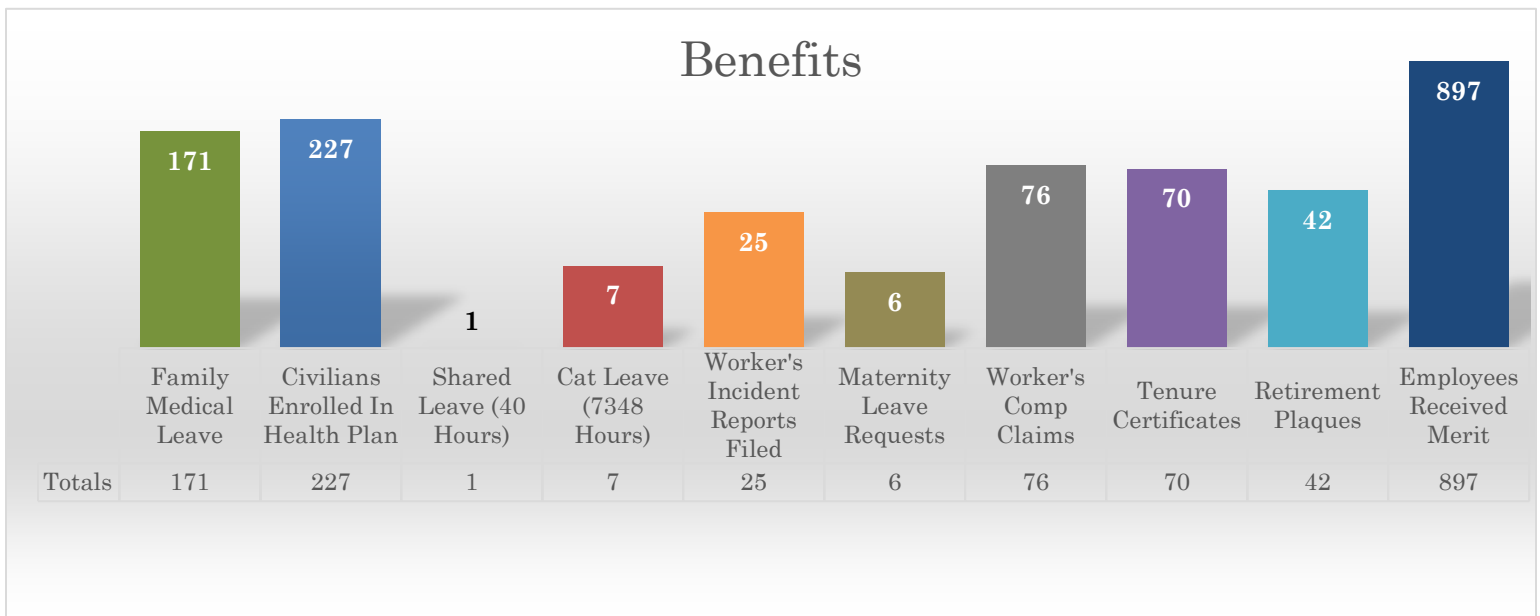
## Benefits Unit

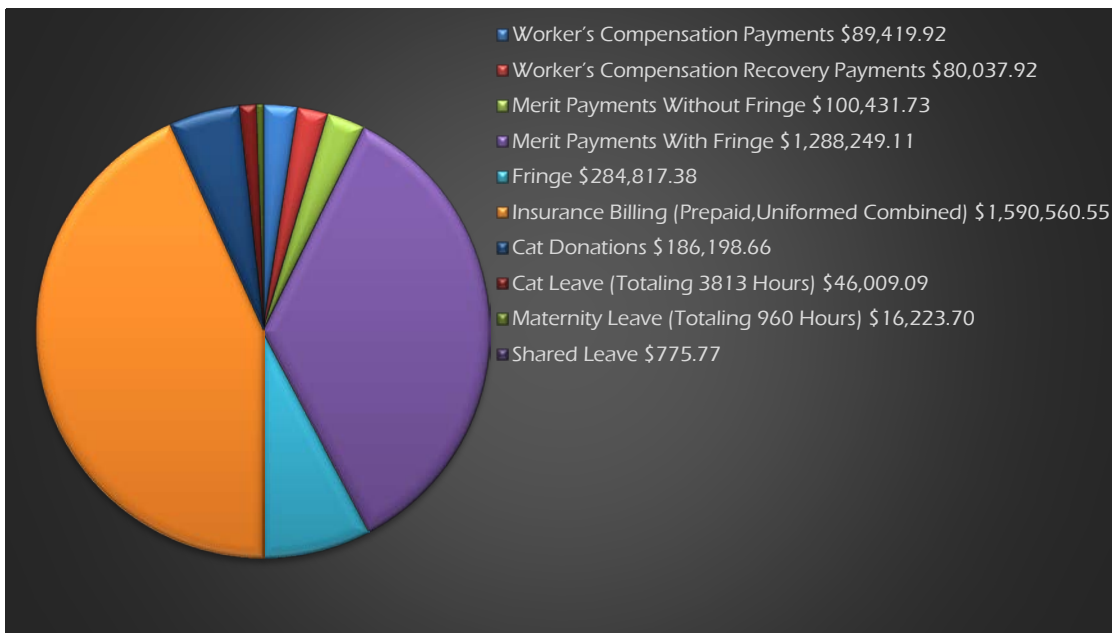
The Benefits Section of Human Resources is primarily responsible for employee benefits, benefit leave programs, wellness programs, employee orientation, and record keeping. This section is divided into two (2) main units including State Employee Benefits and Uniformed Benefits. Within the State Employee Benefits unit, staff members are responsible for ensuring proper and timely enrollment into the State Employee Health & Life Insurance Plan for a group consisting of over 415 employees. This unit is tasked with the coordination of Annual Open Enrollment for ASP civilian, non-uniformed employees and works closely with the Employee Benefits Division to ensure efficiency and quality service is provided to ASP members. Supervisory personnel attend monthly State Employee Health & Life Insurance Subcommittee and Board meetings in order to remain informed of insurance enhancements as well as benefit and rate changes for state employees. This unit promotes agency wellness programs including the Employee Assistance Program (EAP), quarterly Lunch and Learn meetings to promote health and wellness, and coordination of agency blood drives.

In addition, the State Employee Benefits unit coordinates employee orientation for new hires and processes retirement and tenure recognition certificates for all ASP employees. This unit is responsible for coordination of annual Employee Performance Evaluations for the agency as well as reconciliation, verification, and processing of merit bonus payments. Lastly, this unit handles all benefit leave programs including Family Medical Leave, Catastrophic/Maternity Leave, and Worker's Compensation for the agency.

The Benefits Unit manages the annual W-2 reporting of the employer's cost of health insurance as well as annual IRS 1095 form reporting, processes all division contracts, and is responsible for the administration of the ASP Group Health Plan which is offered to active uniformed employees and retirees of the Department. ASP Health Plan benefits include Medical, Pharmacy, Dental, Vision, Life Insurance, and Long Term Disability for members consisting of active and retired employees and eligible spouses and dependents for group of 3,010 total covered lives. In 2017, this unit processed supplemental insurance billing for \$412,946.97, dental/vision totaling \$480,060.86, and \$1,513,336.56 in retirement premiums. In addition, the Benefits Unit processed 22 new hire retirements, three (3) medical retirements, four (4) reinstatements, and 20 retirements.

The Benefit Unit assisted in and/or completed numerous special projects. Some of those projects included the Government Accounting Standards Board (GASB), Other Post-Employment Benefits (OPEB), Comprehensive Annual Financial Report (CAFR), Patient Centered Outcomes Research Institute (PCORI), Legislative Audit – ASP Health Plan, Health Insurance Cost Study for US Census Bureau, Transitional Reinsurance Filing, assisted in compiling & verifying coverage for 1094 & 1095 reports, one (1) procurement competitive bid, coordination and agency-wide participation of Arkansas Heart Hospital's "Keep The Beat" outreach program, and the creation, organization, and maintenance of the agency's organizational system for the new Performance Goals and Compensation System (PGCS).





## Payroll Unit

The primary mission of the Payroll Unit is to ensure that all employees are paid accurately and timely with the correct withholdings and deductions. In addition, this unit is tasked with completing all time audits, garnishments, monthly remittance and reconciliation of retirement reports, processing of military leave, overseeing GI Bill education benefits, and processing of Federal Grant payments. Furthermore, the Payroll Unit maintains personnel data stored in two (2) separate HR systems and is responsible for data entry of personnel transactions into both of these systems.

The Human Resources Section recorded over 736 personnel transactions during 2017. Among the transactions were 80 hires, 92 promotions/demotions, 82 transfer-pay increase-additional assignments-LWOP, 122 voluntary resignations/retirements, 23 military activity, 10 disciplinary actions, 14 DROP enrollments, 122 lump sum payments exceeding \$389,910.62, and 191 address and name changes.

Certificate pay totaling \$358,200 was keyed for 451 eligible commissioned officers. In addition, career service payments totaling \$392,510.00 were paid to 533 eligible employees. Federal grant payments were processed totaling over \$643,868.99 for more than 19,274 hours.

### **Balanced retirement reports for all plans totaled \$9,261,464.75**

- ❖ APERS - \$838,694.64
- ❖ APERS Employer Contributory - \$1,287,249.30
- ❖ APERS Employee Contributory - \$440,076.29
- ❖ APERS DROP - \$121,320.08
- ❖ ASPERS - Tier 1 - \$853,525.65
- ❖ ASPERS - Tier 1 - DROP - \$979,749.70
- ❖ ASPERS - Tier 2 - \$4,631,197.59
- ❖ Military Service Credit - \$47,779.80
- ❖ Rehired Retiree - \$61,871.70





**Other activity in the Human Resources Section included, but was not limited to, the following processes:**

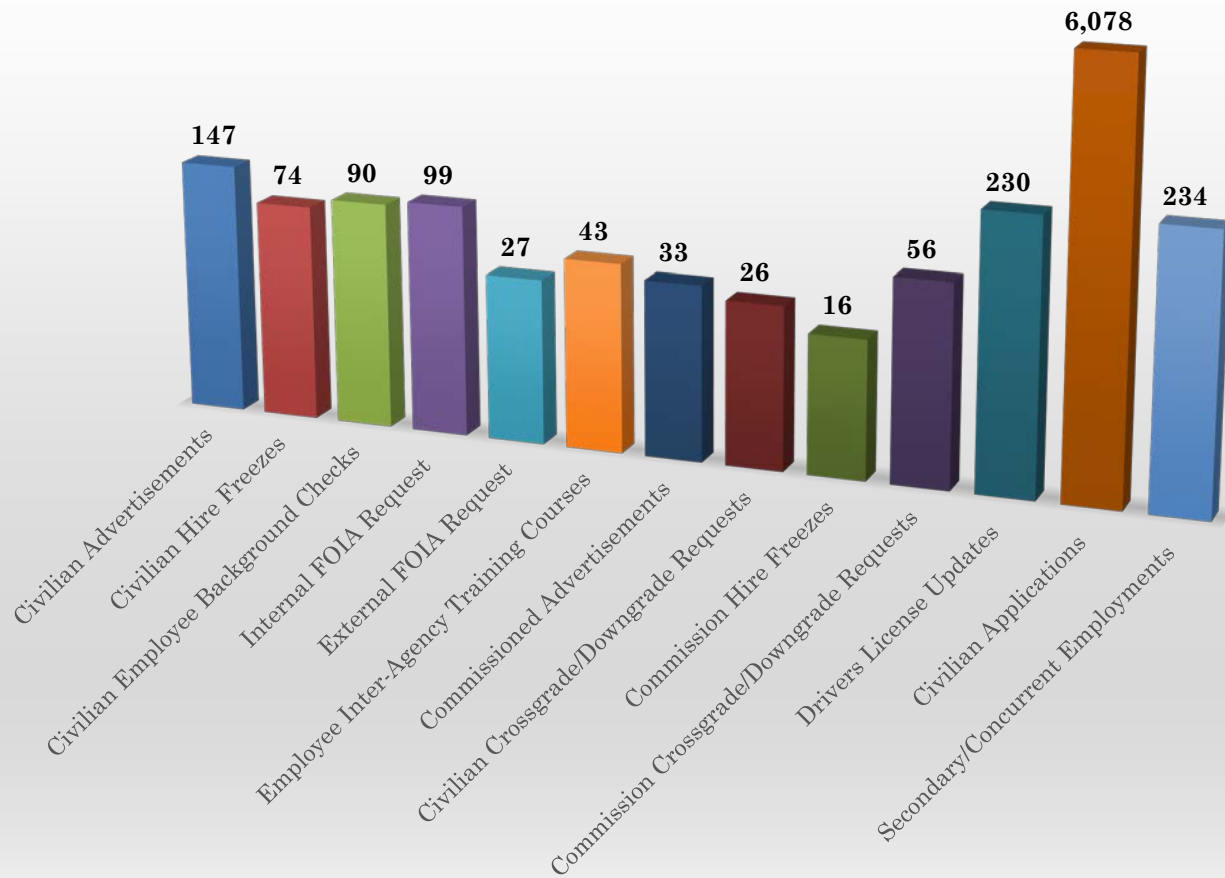
- ❖ Time Audits: over 189
- ❖ Garnishments/Child Support: \$163,250.73 for an average of 46 per pay period
- ❖ Proof of Prior Employment: 13
- ❖ Bank Information Change: over 122
- ❖ Stipend Payment: \$4,500 - 75 payments
- ❖ Verifications of Employment: 164
- ❖ Master Data Forms Sent to OPM: 73
- ❖ Tax Changes – 502
- ❖ Arkansas Diamond changes \$8,121

Using the new APERS – COMPASS system to balance the retirement reports for our commissioned employee after processing the certificate payments in pay period 11–2017, we discovered a coding error in AASIS resulting in one of the two Overtime Premium Rates (co-efficient) required by the Fair Labor Standards Act, to not be matched to APERS/ASPRS. The AASIS help desk was notified, correcting this error before the merit payments were processed for the State of Arkansas.

## Personnel Unit

The Personnel Unit handles all agency personnel requests, monitors agency positions and demographics, maintains Central Records and employees driver's license files, and assists with preparation of the personnel budget. In addition, this unit is responsible for conducting pre-employment background investigations for all civilian personnel and processes civilian advertisements and commissioned advertisements resulting in either a promotion or lateral transfer. Furthermore, the Personnel Unit is tasked with review and submittal of all monthly employment reports including the Minority Report, the Administrative Services Division Report for ASP Commission meetings, and Salary Grid Reports. The Personnel Unit was also tasked with converting ASP employee file records from paper to electronic files in addition to archiving 19,093 other paper documents.

## Personnel Unit



# STATE POLICE



## Training Unit



The Arkansas State Police Training Staff consists of nine (9) commissioned officers and one (1) civilian employee. Together, they are responsible for coordinating and implementing all levels of training for the Department. The Training Unit responsibilities include, but are not limited to, Troop School planning and coordination, Training Academy management, Instructor Development Training Program, AHelp coordination,

Drug Recognition Expert coordination, Field Training Officer Training Program coordination, BAC certification coordination, assisting with the ASP Promotional Process, body armor replacement, and equipment maintenance. One (1) member of the training staff serves as the State Firearms Instructor and the ASP Armorer. The responsibilities for this position include issuing, completing inventory of, and the ordering of all ammunition and firearms for the Department. Additionally, the Armorer assists with any needed firearm repairs and is responsible for coordinating the Wrightsville firing range schedule to include maintaining the supplies and scheduling needed maintenance.

In 2017, the Training Section presented, coordinated, and/or certified 1,968 training hours for incumbent employees. 2,940 students, 2,875 of which were ASP officers, attended the training courses. The ASP training section invited 29 outside agencies to participate in certain courses, training 65 officers from outside agencies. Furthermore, the Training Unit provided training to include, but not limited to, In-Service Training (Legal Updates, Traffic Stop Safety, Search & Seizure, Combat Medicine, EVOC), Digital Camera for Patrol Units, and monthly electronic training bulletins.



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### **2017 Arkansas State Police Training Classes**

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Physical Fitness Training

Use of Force

TASER Training

VERS Instructor Course

X2 TASER Training

Bias Based Policing Training

K9 Training

ASP SWAT Training

Pursuit Driving / Remedial Training

Firearms Training

Retiree Firearms Training

Troop School Planning and preparation

Level 1 Supervisor Course

Naloxone Training

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## Recruiting Unit

The Recruiting Unit contacted 382 applicants to take the physical assessment and written examination to become a commissioned officer. Of the applicants contacted, 358 took the physical assessment test. The Recruiting Unit conducted 202 written tests. As part of the hiring process, the agency reviewed 34 polygraph results for disqualifiers, administered 105 background investigations; and referred 79 applicants to the oral board.

As part of the recruiting process, recruiters visited 8 Arkansas schools ranging from elementary through high school, as well as churches to promote the positive image of law enforcement and the Arkansas State Police. In addition, recruiters represented the Arkansas State Police at 14 career and job fairs and lectured at a college. Furthermore, the recruiters delivered the

Arkansas State Police Career Presentations to the Rotary Club in El Dorado, AR and at the Arkansas Law Enforcement Training Academy in Camden, AR.



The recruiters were participants at the 2017 Annual Central State Troopers Coalition Boy's Camp, the Arkansas State Fair, Little Scholars Day Care Health Fair, Healthy Kappa's Health Fair, VIPS Reading Day at Terry Wilson, Baseline Elementary Schools, the Arkansas Children's Hospital Teddy Bear Drop, Channel 11 Summer Cereal Drive, and the Channel 11 Operation Safe Speed. In

addition, Recruiters participated in the Lake Chicot State Park Youth Fishing Derby Event, U of A at Fort Smith Annual Criminal Justice Symposium, Skills USA in Hot Springs, Clint McDonald Football Clinic, Highway Safety commercial shoot, security for the House of Representatives during the 2017 Legislative Session, and a Highway Safety Office Event at an Arkansas Travelers game. Furthermore, the recruiters participated in the Martin Luther King "A Day of Service" Community Event in Jonesboro, the Arkansas/Toledo football game in Little Rock as security, the Arkansas State Police Troop School 2017-A and SWAT demonstration for the Arkansas State Police Legislative Committee.

The recruiters attended the Exalt Academy, Red Ribbon Assembly, 2017 Arkansas Law Enforcement Summit and Arkansas Northeastern College Women of Leadership Conference, the Job Corps Community Relation Council Luncheon and the Law Enforcement Appreciation Day at Temple of Restoration Church in Little Rock.

## During 2017, the Recruiting Unit participated in the following statewide events:

- Participated 14 times in the Operation Safe Speed THV11
- MEGA KINGFEST: "A Day of Service-A Day On, Not Day Off"
- Community outreach project, Central High School in LR
- Jonesboro High School Career Fair
- University of Arkansas at Monticello Career Fair
- Springfest at Riverfront Park
- Jacksonville High School Show/Tell
- McCain Mall Safety Fair in NLR
- Bald Knob High School Career Day
- Book Reading @ Bald Knob Elementary
- Cedar Ridge High School Career Fair
- Riverfest Event in LR
- SEA Cadets Training/Tour
- Attended the King Solomon Baptist Church Annual Community Day in NLR
- ASP Presentation at the Church of Hope Summer Program in LR
- Attended the Child Safety Fair in Conway
- ASP presentation at Pilgrim Rest AME Church in Monticello
- Attended the Department of Workforce Services Job Fair in Marianna
- ASP Presentation at the Church of Hope Summer Program in LR
- Pulaski Academy Summer Kids Program
- SWAT Show/Tell
- Eight (8) Tours of ASP Headquarters in LR
- Attended ASP presentation at the Masonic Youth Annual Session in Pine Bluff
- Attended NAACP #6042 Youth Leadership Summit in Monticello
- Assisted Fountain Lake High School Volleyball team w/ASP obstacle course
- UCA Tour/PT written Tests and FATS
- UAM College of Technology at McGehee Career Pathways Initiative Hiring Fair in McGehee
- Attended J A Fair H. S. Career Fair in LR
- Attended Nevada H. S. Career Night in Rosston
- University of Central Arkansas (UCA) Presentation
- Attended Recruiting Town Hall Meeting at HQs in Pine Bluff
- Attended Recruiting Town Hall Meeting at HQs in Newport
- Attended Camden Employment Job Fair Administered ARPAT and Written Tests for employment
- Attended Recruiting Town Hall Meeting at HQs in Ft. Smith
- Attended Recruiting Town Hall Meeting at HQs in Forest City
- ASP Presentation at UCA in Conway
- Razorback Game at War Memorial
- Attended Recruiting Town Hall Meeting at U of AR Library in Fayetteville
- Attended Recruiting Town Hall Meeting at HQs in Clarksville.
- Attended Recruiting Town Hall Meeting at HQs in Warren
- Attended Recruiting Town Hall Meeting at HQs in LR
- Attended Recruiting Town Hall Meeting at HQs in Harrison
- Attended Recruiting Town Hall Meeting at HQs in Hope
- Attended Recruiting Town Hall Meeting at HQs in Hot Springs
- Attended the Centennial Celebration of Camp Robinson in NLR
- Attended Recruiting Town Hall Meeting at HQs in Jonesboro
- Attended Arkansas Tech University Career Fair in Russellville
- Attended the Festival at Two Rivers Park Community event in LR
- National Night Out event at 1813 Wright Avenue in LR
- 2017 Arkansas State Fair in LR
- UCA Tour/PT written Tests and FATS
- Goodwill Industries "The Holiday Job Fair" at Bishop Park in Bryant
- Goodwill Industries Career Fair at Pulaski Tech in NLR



# REGULATORY AND BUILDING OPERATIONS DIVISION



**Major Lindsey Williams**  
Commander  
State Fire Marshal



**Lieutenant Cora Gentry**  
Identification Bureau/AFIS  
Concealed Handgun Licensing



**Lieutenant Michael Moyer**  
Private Investigators and  
Security Guard Licensing Board



**Sergeant Lynn Breckenridge**  
Regulatory and Building Operations  
Division



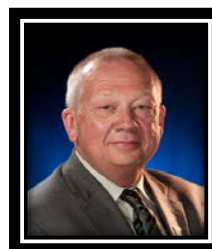
**Sergeant Larry Dawson**  
Fire and Explosives Unit



**Sergeant Michael Wallace**  
Maintenance and Inmate Services



**John Scarlett**  
Used Motor Vehicle Dealer  
Licensing



**Lester Hankins**  
Crash Records



The Regulatory and Building Operations Division includes the State Fire Marshal's Office, Private Investigator, Security Guard, and Alarm Company Licensing Section, Mail and Copy Room, Crash Record Section, Used Motor Vehicle Dealer Licensing, Identification Bureau, Automated Fingerprint Identification System (AFIS), and Concealed Handgun Licensing.

## Fire and Explosives Unit



### **Fire**

The fire investigators worked 132 fires during 2017. They assisted city, state and federal agencies throughout the state.

### **Explosives**

The Hazardous Devices Technicians responded to seventy-four (74) explosives related calls across Arkansas during 2017. The State Police Bomb Team supported the ASP SWAT team on four calls during 2017. The Arkansas State Police Bomb Team currently consists of five members; all certified as Hazardous Device Technicians by the FBI.



## Regulatory Services Activity 2017

Concealed Handgun Carry License		Private Investigator-Security-Alarm Installation and Monitoring	
New Applications	20,442	Class A, B & E Applications	170
Renewal Applications	18,244	Class C Applications	6
Applications for Transfer	801	Class D Applications	51
New Instructor License	63	Alarm Apprentice	16
		Alarm Agent	167
AFIS		Alarm Monitor	537
Criminal Fingerprint Cards Processed	132,535	Alarm Technician	821
ASP Electronic Fingerprint Site	58	Assistant Training Administrator	13
Non-ASP Electronic Fingerprint Sites	118	Assistant Training Administrator-IOI	1
Civil Fingerprint Cards Processed	130,644	Company- Private Business/School Security Dept.	4
Police Applicant Cards Processed	5,263	Credentialed Private Investigator	79
Mobile AFIS Requests Processed	6,142	Commissioned Security Officer	706
		Commissioned School Security Officer	63
Identification Bureau		IOI – Institution of Instruction	1
Background Checks Processed	251,433	Private Security Officer	1,874
		Agency Representative (REP)	365
Blue Light Sales		Training Administrator	25
Sales Reported	4	Training Administrator - IOI	1
		Training Instructor	0
Crash Reports		Training Instructor - IOI	0
Crash Reports Received	26,531	Opened Complaints	12
Crash Reports Sold	23,043	Closed Complaints	12
		Company Audits	0
Polygraph and Voice Stress		Examinations Administered	127
Polygraph Examiner Application	18	Current Active Licenses, Credentials & Commissions	11,290
Intern Polygraph Examiner Application	1	Mail Room	
Voice Stress Analysis Examiner Application	2	Copies Made Per Year	317,578
		Pieces of Mail Processed Per Year	238,874
Fire Marshal’s Office			
Fireworks Licenses Issued	1,248	Used Motor Vehicle	
Above-Ground Storage Tanks Permitted	58	New Dealer Application	403
Building Plan Reviewed	366	Renewal Dealer Applications	2,910
Inspections	537	Satellite Applications	170
Fire Investigations	132	Dealer Complaints	350
Bomb/Explosives Calls	74		
Swat Responses	4		
Hours of Explosive Training Provided	294		
Hours of Explosive Training Received	762		
Maintenance			
Hours Spent on AWIN Projects	4,725		
Miles Driven-AWIN Projects	59,234		

## CRIMES AGAINST CHILDREN DIVISION



**Debbie Roark**  
Investigations Administrator

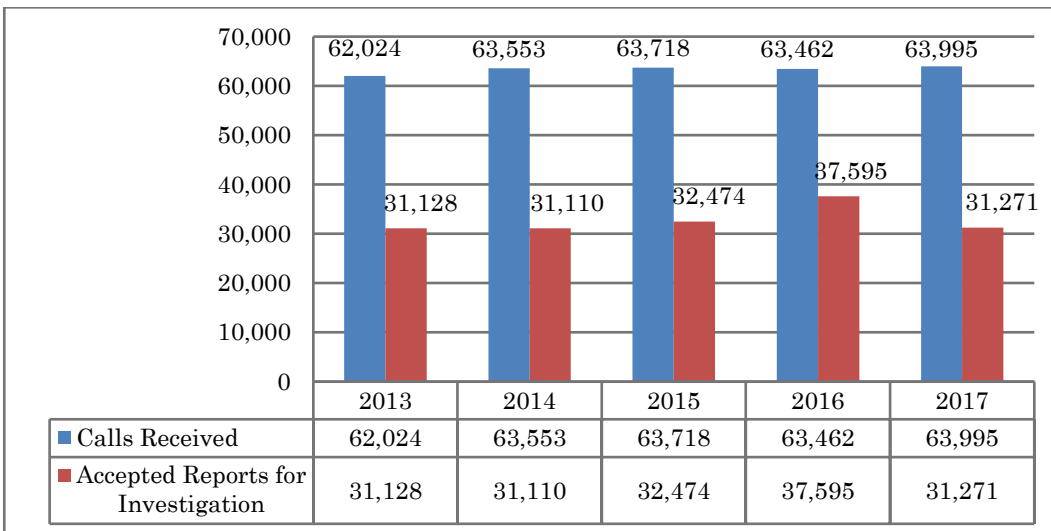


**Gary Glisson**  
Hotline Administrator

Child Abuse Hotline operators in the Crimes Against Children Division (CACD) of the Arkansas State Police received 63,995 telephone calls in the year 2017. Of these reports, 31,271 were accepted as legally valid allegations of abuse or neglect. They were assigned for investigation to CACD investigators or to the Arkansas Department of Human Services (DHS) Division of Children and Family Services (DCFS).

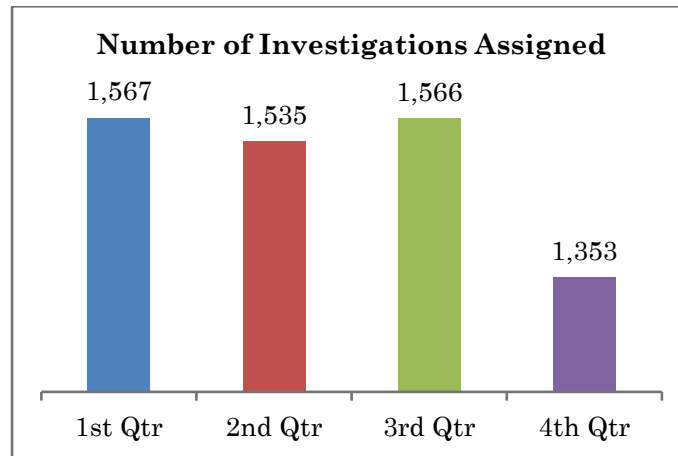


The Crimes Against Children Division operates with one (1) Division Commander, one (1) Investigations Administrator, ten (10) Area Managers, sixty-three (63) Investigators, one (1) Hotline Administrator, four (4) Hotline Supervisors and twenty-seven (27) Hotline Operators.





The reports accepted by the Hotline are divided into categories for investigation, pursuant to an agreement with DHS. This resulted in **6,021** cases being investigated by the CACD's Investigation section in 2017. Each report may contain multiple allegations.




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**Total Priority I Allegations by type for 2017**

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Abandonment – 4	Medical Neglect of Disabled Infant – 0
Abuse w/a Deadly Weapon – 46	Mental Injury – 15
Bone Fracture – 141	Oral sex – 399
Brain Damage/Skull Fracture – 61	Poison/Noxious Substance – 24
Burns/Scalding – 228	Pornography/Exposure to Live Sex-155
Cuts, Bruises, Welts – 228	Sexual Contact – 3,250
Death – 47	Sexual Exploitation – 118
Failure to Protect – 157	Sexual Penetration – 1,219
Failure to Thrive – 41	Sexual Solicitation – 55
Immersion – 13	Voyeurism – 41
Indecent Exposure – 156	Subdural Hematoma – 22
Internal Injuries – 13	Suffocation – 241
Juvenile Aggressor – 437	Threat of Harm – 238
Malnutrition – 37	Trafficking-8

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Of the total number of Priority I allegations, 5,204 (71%) involved sexual related offenses.

CACD investigators closed 5,719 cases in 2017. Of the closed cases, 2,037 (36%), were found to be ‘true’.

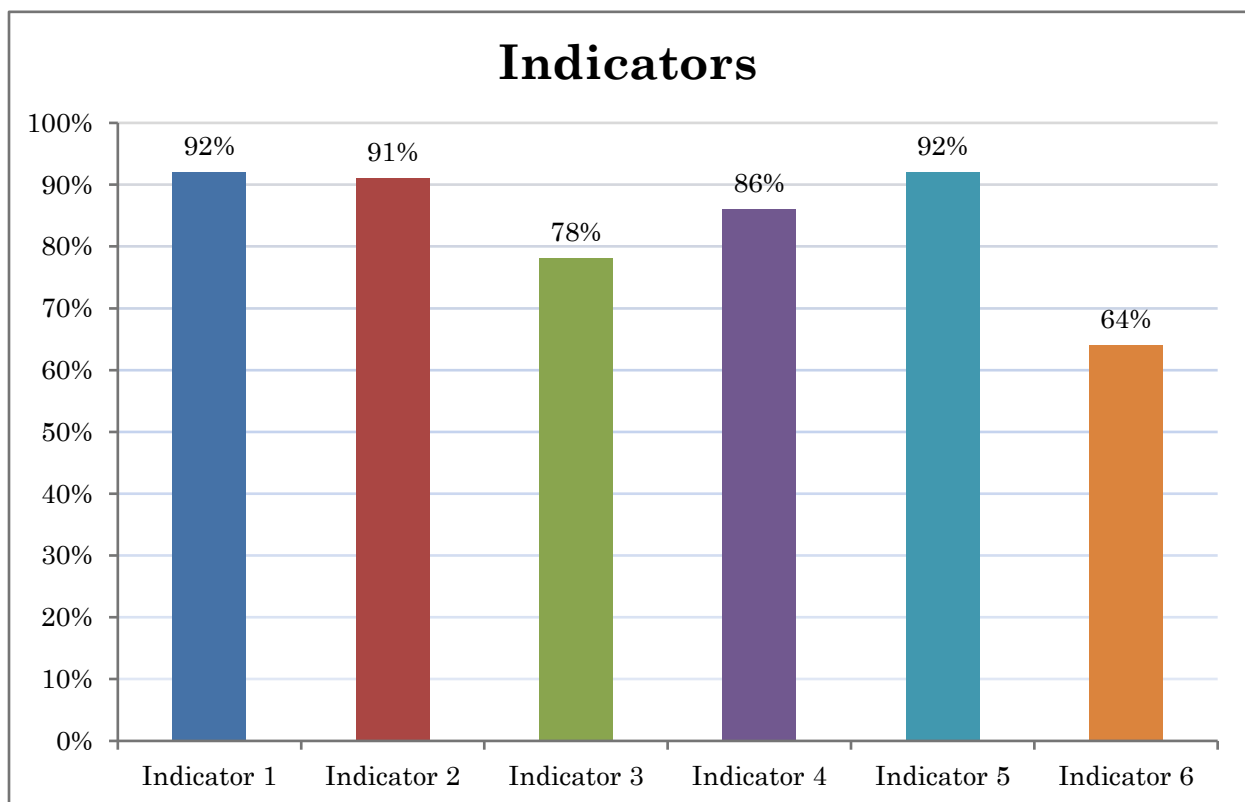
The investigative determination of ‘true’ means there was a preponderance of evidence that indicated the allegation(s) was true. An ‘unsubstantiated’ finding means the evidence was insufficient to support the allegation(s). Investigations closed with a determination of ‘true’ were reported to the appropriate prosecuting attorney.

The CACD Investigation Section is evaluated on six performance indicators of compliance with Angela R. requirements, which were spelled out in a consent decree in the 1990s during federal court proceedings. The indicators are also a part of an agreement between CACD and DHS.

The indicators include:

1. The alleged victim(s) in Priority I reports is seen by the investigator within 24 hours.
2. The alleged victim(s) in Priority II reports is seen by the investigator within 72 hours.
3. All children in the home are seen during the investigation.
4. The alleged victim(s) is interviewed (or observed) outside the presence of the alleged offender.
5. Parents/caretakers are interviewed in all investigations.
6. Investigations are concluded within 45 days of receipt of the allegation.

By agreement with DHS, CACD is required to meet a minimum of 85% compliance in each performance indicator. The following chart shows the average compliance for the year 2017.



# ARKANSAS STATE POLICE MEMORIAL

## Hall of Honor



*Interior Hall of Honor image courtesy of Tim Sitler.*



Sergeant Richard C. LeBow  
EOW: Monday, February 4, 2008  
Cause: Automobile accident



Corporal Mark W. Carthron  
EOW: Monday, September 12, 2005  
Cause: Vehicle pursuit



Trooper First Class Jimmie H. White, II  
EOW: Saturday, June 1, 2002  
Cause: Motorcycle accident



Trooper Herbert J. Smith  
EOW: Wednesday, February 14, 2001  
Cause: Automobile accident



Captain Thomas A. Craig  
EOW: Thursday, December 14, 2000  
Cause: Struck by vehicle



Corporal Johnny M. Scarberough  
EOW: Wednesday, September 2, 1998  
Cause: Struck by vehicle



Trooper Clark K. Simpson  
EOW: Saturday, February 18, 1989  
Cause: Automobile accident



Trooper Wilson A. Atkins, Jr.  
EOW: Sunday, July 3, 1988  
Cause: Struck by vehicle



Trooper Charles M. Bassing  
EOW: Thursday, July 24, 1986  
Cause: Aircraft accident



Corporal Robert W. Klein  
EOW: Monday, October 15, 1984  
Cause: Gunfire



Trooper Louis P. Bryant  
EOW: Saturday, June 30, 1984  
Cause: Gunfire



Corporal William L. Rose, Jr.  
EOW: Tuesday, December 28, 1982  
Cause: Automobile accident



Trooper Frederick G. Bailey  
EOW: Friday, September 5, 1980  
Cause: Gunfire



Sergeant Kelly R. Pigue  
EOW: Thursday, December 8, 1977  
Cause: Automobile accident



Trooper William R. Brooks, III  
EOW: Thursday, February 27, 1975  
Cause: Gunfire



Trooper Allen H. Bufford  
EOW: Sunday, July 27, 1969  
Cause: Gunfire



Trooper Harry F. Locke  
EOW: Saturday, September 24, 1966  
Cause: Automobile accident



Trooper Ermon B. Cox  
EOW: Sunday, August 17, 1958  
Cause: Gunfire



Trooper Algin S. Pavatt  
EOW: Sunday, September 26, 1948  
Cause: Gunfire

