



**ARKANSAS DIVISION OF EMERGENCY MANAGEMENT  
2021 ANNUAL REPORT**

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# Director's Message



The Arkansas Division of Emergency Management (ADEM) provides 24/7 coverage and is ready to respond to the state in the event of a natural or man-made emergency or disaster. We work daily with the 75 counties, state agencies, federal agencies, private sector, and volunteer agencies coordinating a myriad of programs, training, and activities to better prepare Arkansas in the event of an emergency. Planning and preparing for disasters or emergencies is a daily challenge.

The experiences and lessons learned in responding to natural and manmade disasters, including COVID-19, will be invaluable to our ongoing efforts to prepare Arkansas and Arkansans for future disasters. ADEM will utilize these lessons as we enhance our plans and procedures. We share Governor Hutchinson's vision to coordinate resources, expertise, and leadership to respond to and recovery from disasters, while protecting the lives, environment, and property of the people of Arkansas.

We achieve and sustain resilience through preparedness, collaboration, and strong partnerships in the shared commitment to saving lives and protecting property.

We pledge our full support and consider it a privilege to serve the State of Arkansas.



A.J. Gary

Director and State Homeland Security Advisor

## **Motto**

***ADEM employees guarantee timely and compassionate service to the residents of Arkansas before, during, and after disaster. We will be there for you as "Your Partner in Preparedness."***

## MISSION

Arkansas Division of Emergency Management (ADEM) provides efficient state level leadership, resources, and coordination for a comprehensive all-hazards approach to emergencies and disasters impacting Arkansas.

## VISION

ADEM will be a recognized partner in Arkansas' emergency management system for providing quality protection, prevention, mitigation, response, and recovery to individuals and communities across the State.

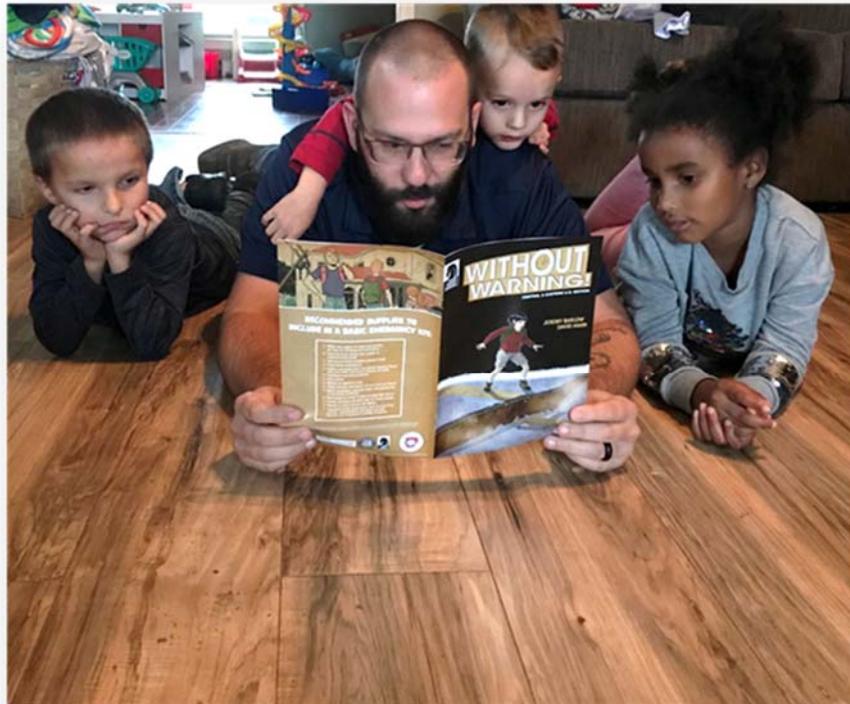
## CORE VALUES

Leadership: Creating an environment for success among all of our partners.

Excellence: Providing the highest quality service to the citizens of Arkansas.

Teamwork: Working together for the good of all; ensuring public safety and public trust.

Compassion: Providing selfless service to the citizens of Arkansas before, during and after a disaster.



Devin Dollar, Preparedness Planner, engages his family in a discussion of preparedness through a comic book designed to introduce young people to emergency readiness concepts.



Tina Owens, Chief of Staff

### **Internal Audit**

- Completed the 2021 review and update of the Threat and Hazard Identification and Risk Assessment (THIRA) and of the Stakeholder Preparedness Review (SPR).
- Completed the 2021 Emergency Management Accreditation Program (EMAP) Annual Report.
- Assisted with developing an agency-wide sub-recipient financial risk assessment process.
- Began development of an internal inventory audit procedure.

### **Human Resources**

The Human Resources (HR) branch spent significant energy and focus on implementation of the State's GS01–GS05 salary grid adjustments. Another area of focus was our ongoing work with the Department of Public Safety's HR office and ADEM Finance on the reclassification of ADEM positions, as consistent with ADEM's internal organization changes for the purpose of improving on services we provide to the citizens of Arkansas.

Master Data changes:

- 10 Employee Hire
- 7 Promotion/Demotion action
- 5 Reclassification of position
- 3 Employee Rehire
- 1 Retirement
- 1 Employee Termination
- 1 Employee Transfer

### **Public Information Office**

- Served on and contributed to the Department of Public Safety (DPS) Strategic Plan Working Group
- Served on the DPS Communications team
- Attended four Area Coordinator meetings to meet other emergency management officials in each area
- Worked closely with other agency program personnel; visited events, conferences dealing with their program area
- Utilized more video stories to tell of ADEM response, events, and exercises
- Continued work to expand the ADEM LinkedIn presence that was established in 2021
- Responded to two storm/disaster events
- Worked closely with FEMA on communications/media regarding the December 10, 2021 storm/tornado

## Preparedness



Sheila Annable, Deputy Director

### **Planning**

Planning staff completed review and revision of the Arkansas Comprehensive Emergency Management Plan (ARCEMP). Each of the eleven Emergency Support Function (ESF) coordinating agencies and all their support agencies were given the opportunity to review the ARCEMP and offer comments and revisions. The revised ARCEMP was posted to the ADEM website at the end of September.

Arkansas Act 70 of 2021 gave ADEM responsibility for administration of Arkansas' Continuity of Operations Program. ADEM Planning Branch staff will provide technical assistance to develop and maintain both continuity of operations plans and emergency operation plans.

Each year, the Planning Branch reaches out to fifteen local emergency management coordinators to offer technical assistance toward updating their emergency operations plans. Counties contacted for 2021 were Washington, Madison, Newton, White, Fulton, Sharp, Izard, Lonoke, Pulaski, Howard, Sevier, Little River, Ouachita, and Union.



Hilda Booth, Earthquake Preparedness Planner,  
at Little Rock Air Force Base Open House



Photos on this page: Hazardous Materials Technician training  
Springdale and Rogers, Arkansas

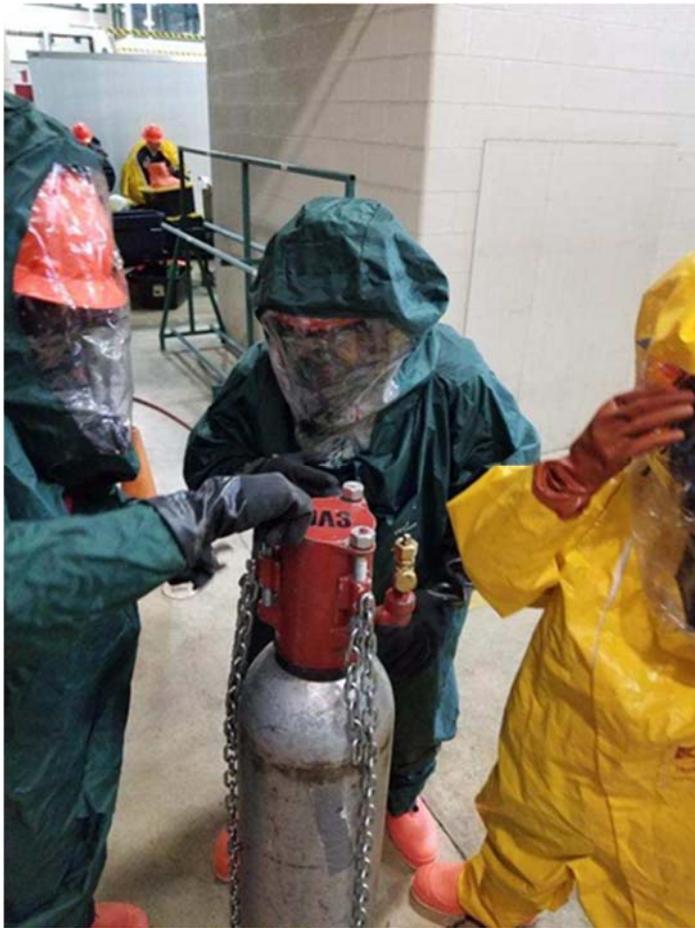
### **Training and Exercise**

State Exercises — 5 in total: 1 Cyber Security Exercise; 1 Panic Button Exercise; 1 Fire Drill; 1 Distribution Exercise; 1 EMAC/Financial Exercise (113 participants).

Local Exercises — 76 in total (92 participants).

Training Courses — 143 in total with 30 Emergency Management courses (483 students) and 113 Hazardous Materials courses (1,893 students).





Photos on this page: Hazardous Materials Technician training  
Springdale and Rogers, Arkansas



## Communications and Support



Justin Vint, Deputy Director

### **Information Technology (IT)**

#### Help Desk Tickets

Problem = 1,032 (49%)

Task = 878 (41%)

Other = 144 (7%)

Question = 52 (2%)

Incident = 16 (1%)

#### IT Tickets Solved by Issue

Login = 184

Computer = 623

Email = 145

Hardware = 77

Change of Position = 28

Mobile email = 20

Profile = 8

VoIP = 20

IT N/A = 18

Employee Separation = 12

Mobile device = 18

Printers = 103

Badge = 27

Distro List = 135

File Restore = 17

IT Other = 245

Network = 68

Camera = 6

Duo = 34

Group Change = 1

Questions = 9

MIFI = 2

Network Drives = 41

Spam = 73

#### IT Projects

- Migrate entire server environment Windows Server 2019
- Installed a central print server linking all printers to one queue (“print anywhere” function)
- Installed new computer system for Radio Amateur Civil Emergency Service (RACES)

### **Maintenance**

#### Help Desk Tickets

Problem = 32 (30%)

Task = 62 (57%)

Incident = 6 (6%)

Question = 8 (7%)

## Arkansas Wireless Information Network (AWIN)

AWIN is responsible for operating and maintaining the State's public safety communications system. The AWIN objective is simple: ensure public safety personnel across all disciplines and jurisdictions can exchange information seamlessly, as authorized, on demand, and in real-time. The system is monitored 24x7x365 to carry out that objective. Issues with communications are addressed quickly; preventative maintenance is performed four times a year to keep the system in top working order.

### Upgrade

AWIN system upgrades commenced in January of 2021 with funding from bond revenues.

- Microwave Backhaul Upgrade and Multi-Protocol Label Switching (MPLS) Network: Evaluation of the microwave network, beginning in northwest Arkansas, progressed in segments throughout 2021. Completed the initial analysis of each path and identified areas that could be improved. Engineering plans are being finalized and equipment installation is scheduled to begin in early 2022.
- AWIN 700/800 MHz Repeater Upgrades: the P-25 Phase II upgrade moved quickly and were completed during the third quarter.
- Dynamic System Resilience: Engineering and planning for this effort will be conducted in 2022. The hot standby system (to ensure high availability) is expected to begin in 2023.
- Site Direct Current (DC) Power Systems: 48 volt DC power system to operate 700/800 MHz repeaters has been completed. The power systems on the microwave will be installed along with the new microwave equipment.
- Tower and Shelter Repair and Replacement: Inspections are currently underway. Site remediation will commence in early 2022.
- Capacity and Coverage Enhancement: Designs for new sites and relocation of existing sites are underway. While this work is not scheduled for implementation until 2023, the target is to begin in 2022 if resources are available.
- Operating System Upgrades: The first of two upgrades was performed in the summer of 2021.



Photo sources: [left] <https://www.hotsr.com/news/2021/jun/08/police-department-uses-old-radio-system-as-it/>;  
[right] <https://prt.nwaonline.com/news/2021/jan/20/police-fire-begin-using-awin/>.



## Operational Statistics

- Average System Availability (uptime): 99.6%
- Average Grade of Service (completed calls): 98%
- System Tickets (January 1–December 21, 2021): 3,267
- Average number of tickets per day: 9
- Average time (days) to close a ticket: 1.8
- Civil maintenance tickets: 543
- New talk-groups created: 94
- New user requests processed: 3,635



ShakeOut Table — Arkansas State University

## Finance



Bobbie Ann Merkel, Deputy Director

ADEM Finance is responsible for all agency financial functions including accounting, budget, procurement, cash management and asset management.

In 2019, Finance began receiving public safety fees collected by telephone service providers from commercial mobile radio service, Voice over Internet Protocol (VoIP) and prepaid wireless charges for deposit into the Public Safety Trust Fund per Act 660 of 2019.

### Public Safety Trust Fund CY21

Revenue Collections:	\$57,654,293
Disbursements:	\$55,147,321
<i>AR911 Board</i>	\$50,854,321
<i>AWIN</i>	\$4,000,000
<i>CLEST</i>	\$125,000
<i>ADEM*</i>	\$168,000

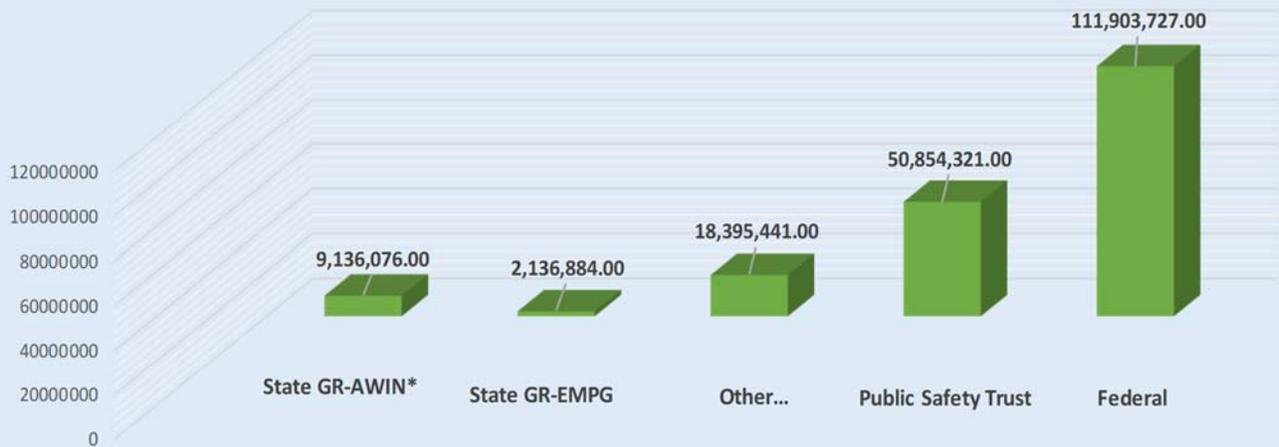
\*fund administration

During Calendar Year 21, a total of \$116,031,969 was processed in grant payments to a variety of sub-recipients, through numerous programs at ADEM.

### Subgrant Payments for CY21

	Disaster Public Assistance	Disaster Hazard Mitigation	EMPG	Non- Disaster Mitigation	Homeland Security	911 Rural Enhancement	Levee Mitigation	Other Programs	Total
<b>Cities</b>	6,828,876	97,663	169,545	0	336,825				7,432,909
<b>Counties</b>	2,686,420	163,232	2,087,475	91,125	3,291,786	2,000,000			10,320,038
<b>State</b>	70,684,806	19,407	0	0	393,312				71,097,525
<b>Schools</b>	375,726	715,388	0	1,276,984	23,660				2,391,758
<b>Levee Districts</b>	718,980	0	0	0	0		5,986,107		6,705,087
<b>Utilities</b>	11,546,188	92,666	0	0	0				11,638,854
<b>Medical Entities</b>	6,333,620	0	0	0	0				6,333,620
<b>Other</b>	57,082	0	0	0	30,882			24,214	112,178
	99,231,698	1,088,356	2,257,020	1,368,109	4,076,465	2,000,000	5,986,107	24,214	116,031,969

## ADEM CY21 Expenditures



\*Based on Calendar Year expenditures, not State Fiscal Year

\*\*Includes Levee Mitigation, AWIN Cash, 911 Rural Enhancement, Federal Surplus Property, Disaster Relief Trust and Immediate Disaster Response

Finance is also responsible for administration of the federal Emergency Management Performance Grant (EMPG) which provides reimbursement to local jurisdictions in support of their emergency management programs, as well as provides support for the State’s program (including daily operations of the State Emergency Operations Center). During the year, this grant provided funding for 65 of the agency’s budgeted positions, as well as 95 emergency management personnel from local jurisdictions.

### ADEM Calendar Year 21 Expenditures

State GR-	9,136,076.00
State GR-EMPG	2,136,884.00
Other State**	18,395,441.00
Public Safety	50,854,321.00
Federal	111,903,727.00
	<b>192,426,449.00</b>

Federal funding of \$2,257,020 was distributed to 77 local jurisdictions in calendar year 2021.



Bobbie Ann Merkel, Marie Bjork, and Lisa Micik in a budget discussion — one of many.

## Response and Recovery

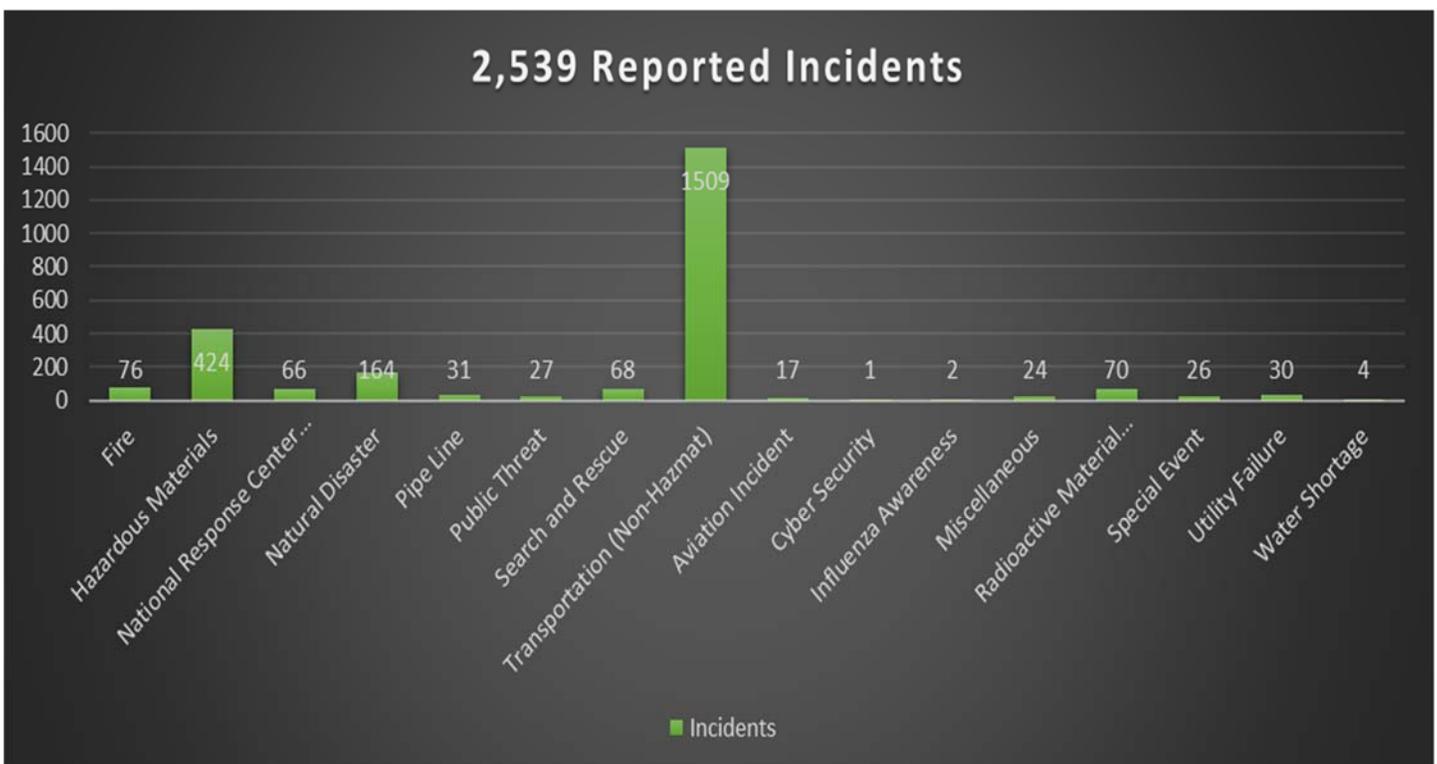


Scott Bass, Deputy Director

Response and Recovery oversees initial responses to and recovery from emergencies and disasters by coordinating state agency, local government and first-responder efforts to include efforts directed toward mitigation of future disasters.

### **Arkansas Response and Coordination Center (ARCC)**

ARCC is the 24/7 state warning and notification point for the State Emergency Operations Center (SEOC). The ARCC is responsible for situation awareness and providing critical notification and resource support to partner agencies during statewide incidents and emergencies. The ARCC is also responsible for mobilizing the ADEM Mobile Command Vehicle to support local emergency management and incident command for on-scene coordination and support.



Source: ADEM, WebEOC, January 1, 2021 - December 31, 2021

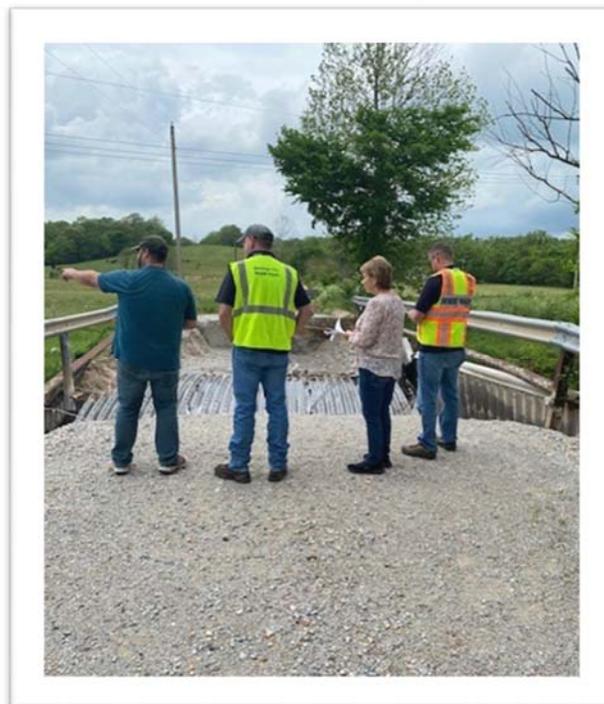


February Winter Storm - Conducted numerous damage assessments with the majority of the damages focused on frozen water pipes causing extensive damages to buildings and water systems across the state.



National Weather Service (NWS) Snow Fall — February Snow Event  
(Credit: NWS-LR)

April Flash Flooding - Conducted damage assessments in Benton, Boone, Clay, Crawford, Franklin, Fulton, Izard, Johnson, Lawrence, Marion, Randolph, Searcy and Sebastian. This event ultimately resulted in a state disaster declaration in which the declared counties can submit their eligible work for reimbursement under the State's Public Assistance Program.



Benton County Damage Assessments  
(Credit: Teresa Smith, SW Area Coordinator)

May Severe Storms - Several counties were impacted by tornadoes and heavy wind damage the first week of May, just a few days apart from the April event. This was merged with the April event allowing the impacted jurisdictions to participate in the State's Public Assistance Program.



Crawford County Storm Damage  
Credit: Tim Gehring, NW Area Coordinator



Track of Severe Storms and Tornado in May 2021



Sandbag Machine Delivery/Setup - June Flooding  
(Credit: Clay Bewley, Area Coordination Branch Manager)

June Flooding - Southeast area was impacted by significant rainfall in early June, which caused flooding to residential areas and agricultural fields. Area Coordinators assisted with sand bagging machine deployment. Damage assessments were conducted in Arkansas, Desha, Drew, Jefferson, Lincoln, and Monroe counties. A total of 190 homes were assessed and determined to have been impacted to some degree as a result of the flood waters. It was determined the impact was severe enough to authorize the State's Individual Assistance Program for those eligible homeowners and renters who were impacted.

December 10-11, 2021 - Northeast Arkansas was impacted by multiple tornadoes in Craighead, Jackson, Poinsett, Mississippi and Woodruff Counties. ADEM NE Area Coordinator responded to the tornadoes the night of, and assisted the City of Trumann with their response efforts. Federal damage assessment were conducted and a Federal Declaration was approved for Homeowners, Renters, and Businesses. The NE Area Coordinator and the Area Coordination Branch Manager conducted state Public Assistance (PA) Preliminary Damage Assessments (PDA). At the completion of the State PA PDAs, the decision was made to move forward with a joint assessment in order for FEMA to validate the damages.

The five counties were split into three teams with the SE Area Coordinator coming up to assist the NE Area Coordinator and the Area Coordination Branch Manager to meet with all local and state officials who were directly impacted or responded to the event.



December 10-11 Severe Storms and Tornadoes  
(Credit: Clay Bewley, Area Coordination Branch Manager)

## **Mitigation**

The Mitigation Branch is responsible for administering multiple state and federal mitigation grant programs. Hazard Mitigation is any action taken to reduce or eliminate long term risk to people and property from natural disasters. Hazard Mitigation planning is a process used by State and local governments to identify risks and vulnerabilities associated with natural disasters and develop mitigation strategies to reduce or eliminate long term risks. This year ten county mitigation plans have been approved by FEMA and several others are being updated.

- State Hazard Mitigation Grant Program assists local jurisdictions that have suffered repetitive disaster losses. This grant is a 75/25 match where the state reimburses 75% of the project cost to the local jurisdiction up to \$300,000. The remaining project cost must come from local funds. This program will fund permanent, long-term solution to repetitive problems. Typical projects under the state mitigation grant included upsizing culverts, replacing low water crossings with bridges, and elevating or upgrading critical infrastructure to prevent interruption during a flood event.
  - ◇ Awarded 34 projects totaling \$5.5 million
  - ◇ State grant program was increased from \$3 million to \$6 million
  - ◇ Reimbursement to the jurisdictions was increased from \$150,000 to \$300,000 this year.

- Hazard Mitigation Grant Program (HMGP) is authorized by Section 404 of the Stafford Act, 42 U.S.C. 5170c. The key purpose of HMGP is to ensure that the opportunity to take critical mitigation measures to reduce the risk of loss of life and property from future disasters is not lost during the reconstruction process following a disaster. Ten projects were awarded this year, obligating over \$1.1 million dollars.
- Building Resilient Infrastructure and Communities (BRIC) makes federal funds available to states, U.S territories, federally recognized tribal governments, and local communities for hazard mitigation activities. It does so with a recognition of the growing hazards associated with climate change and of the need for natural hazard risk mitigation activities that promote climate adaptation and resilience with respect to those hazards. The program is nationally competitive and available on an annual basis. One drainage project grant and eight mitigation planning projects were selected for funding this year.
- Governor's Levee Grant is another state program that the Mitigation Branch helps administer. Sixteen grants were awarded to various jurisdictions impacted along the Arkansas River by the 2019 flood. Over \$11 million have been allocated for this grant program with just over \$7.7 million disbursed to date.

The Mitigation Branch also participates in the US Army Corps of Engineers-led Arkansas Silver Jackets team. The Arkansas Silver Jackets team focuses resources from multiple federal, state, and local agencies to achieve common goals, which include supporting state hazard mitigation, building a State Light Detecting and Ranging (LiDAR) terrain dataset, supporting the recent State Water Plan, developing Dam and Levee Standards, and many other water resource related issues. The team has found success through the diligent efforts of the participating agencies.

## Operations

This branch is dedicated to ensuring that the SEOC is ready to respond during times of disasters by conducting planning, training, and coordination to include acting as a liaison to various levels of government officials, non-governmental organizational representatives, and private sector partners. Part of the planning responsibilities include the development and maintenance of operational plans such as the SEOC Plan and annexes, the New Madrid Seismic Zone Earthquake Plan, EMAC Plan and annexes, and Standard Operating Guidelines. The Operations Branch is also responsible for the oversight and development of incident management software like WebEOC and ArcGIS as well as being over the Emergency Management Assistance Compact (EMAC) for the state which is a state to state mutual aid program.



State Emergency Operations Center (SEOC) supports local jurisdictions by providing requested resources, information, advice, strategic assistance, and communication. The SEOC implores the use of the National Incident Management System (NIMS) and Incident Command System (ICS) as the basic concept for operation and can be activated at one of three activation levels which allows for flexibility to match the manpower requirements commiserate with the mission requirements.

- SEOC Activity
  - ◊ 8 events created in WebEOC
  - ◊ 2 SEOC Activations (Hurricane Ida and December 10-11 Severe Storms/Tornadoes)
- Training
  - ◊ 27 SEOC training sessions
  - ◊ 365 personnel trained
  - ◊ Mix of virtual and in-person trainings to follow COVID-19 recommendations
- Planning
  - ◊ 2021 SEOC Plan and Annexes were reviewed and updated
  - ◊ 2020 Distribution Management Plan – FEMA Approved 2021
  - ◊ 2021 SEOC Standard Operating Guidelines (SOG)– Released January 2021
  - ◊ 2021 Alternate EOC SOG – Updated January 2021
  - ◊ Blackout System/Procedures – Approved for use March 2021

#### Emergency Management Assistance Compact (EMAC)

EMAC is a national mutual aid system which was established in 1996. Fifty states, the District of Columbia, the U.S. Virgin Islands, Guam and Puerto Rico have all put legislation in place to become members of the compact. The compact allows member states to share resources during a governor-declared emergency. Arkansas enacted Arkansas Code 12-49-402 in 1997 to become a member state of EMAC.

- EMAC Plan – Updated January 2021
- EMAC Advance Team (A-Team) Update is ongoing. Arkansas has certified six members as EMAC A-Team members, to include five ADEM staff and one National Guard representatives
- EMAC Deployments
  - ◊ COVID -19 – One EMS Mission to Missouri (estimated \$1,078,406)
  - ◊ Hurricane Ida – 10 EMAC missions (estimated \$3,905,301). Missions included EOC Support Team, USAR Teams, National Guard, State Police, and Firefighters

#### **Recovery**

The Recovery Branch works with individuals as well as local governments, state agencies, and private non-profit organizations affected by an incident to recover effectively, including but not limited to: rebuilding infrastructure systems; providing adequate interim and long-term housing for survivors; restoring health, social, and community services; promoting economic development; and restoring natural and cultural resources.

#### State Disasters

- State Individual Assistance: Southeast Severe Storms and Flooding (June) \$214,350 awarded to disaster survivors
- State Public Assistance: Severe storms and flooding (April) damage estimated at \$2,615,568

## Federal Disasters

DR4633 NE AR Severe Storms and Tornadoes (December 10-11)

### Funds disbursed for eligible Recovery Grants (as of 12/31/2021)

\$ 99,604,222.29 processed/paid - federal Public Assistance applicants

\$ 873,185.31 processed/paid - state Public Assistance applicants

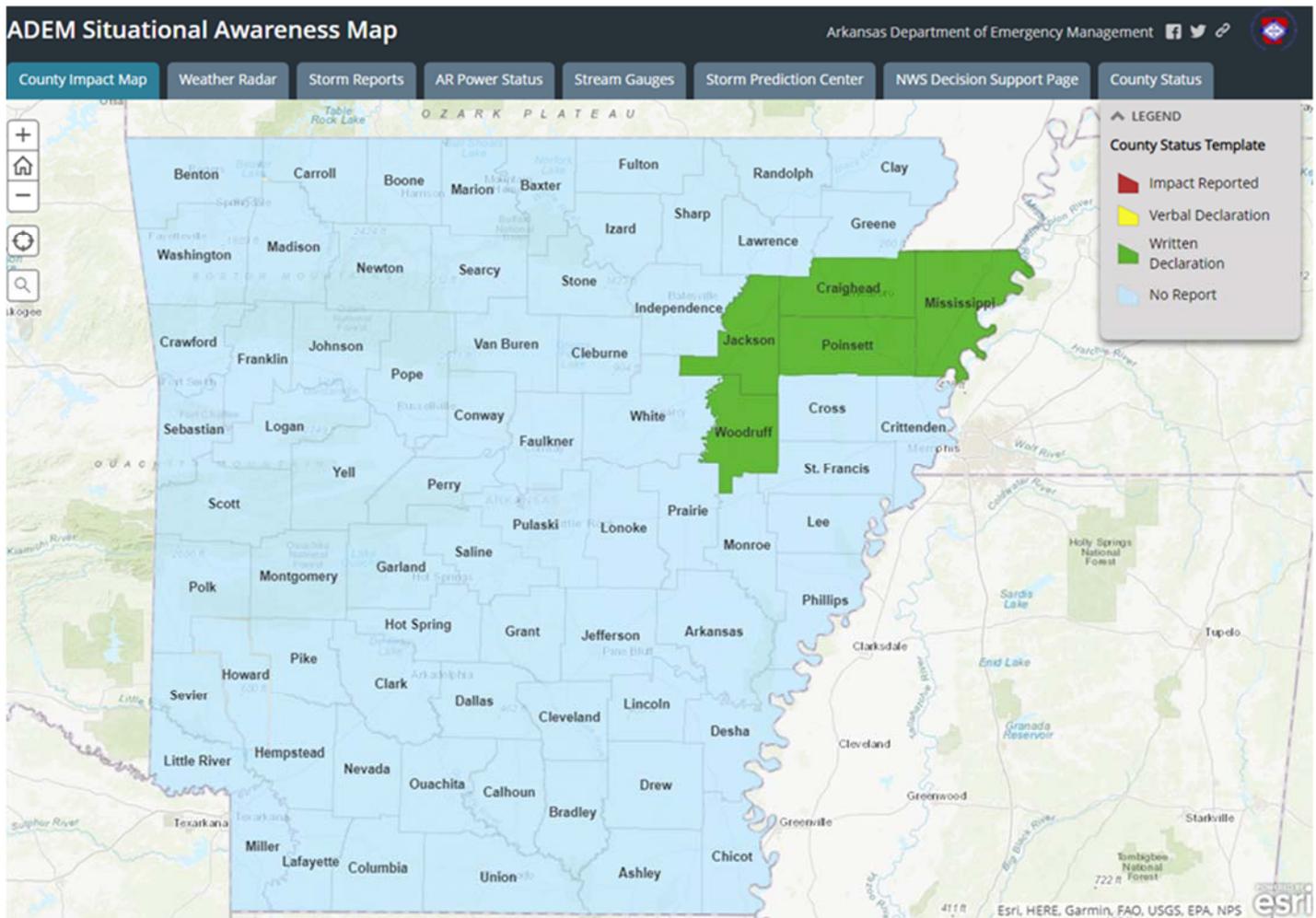
\$ 320,361.08 processed/paid - Public Assistance applicants for state shares

\$ 214,350.00 processed/paid - Individual Assistance applicants for state events

**\$101,012,118.68 total**

## ADEM Situational Awareness Map

<https://adem.maps.arcgis.com/apps/MapSeries/index.html?appid=5fefca43f9ba475c905b126f61316b45>



December 10-11, 2022 Severe Storms and Tornadoes - County Impact Map

## **Homeland Security**



Kathy Smith, Program Director

Homeland Security supports preparedness through coordination and implementation of homeland security initiatives with local, state, and federal partners.

### **Intelligence Sharing and Dissemination**

Assessment of the ADEM Secure Room continued in 2021 in an effort to request reaccreditation at the secret level. Reaccreditation will enable the sharing of Secret Level voice and video communications. The room will also house a Homeland Secure Data Network (HSDN) terminal. Initial assessment has been conducted and upgrades are currently underway.

### **Critical Infrastructure Protection**

- Conducted 10 Security Assessments
- Facilitated/participated in 3 exercises
- Participated in 3 first responder trainings
- Conducted 2 Civilian Active Shooter Trainings for a total of 93 attendees
- Utilized the Active Shooter (ALERT/Advanced Law Enforcement Rapid Response Training) Sim Kit for law enforcement on six occasions: five deployments to provide training for 77 officers, and one deployment to transfer the ALERT simulation kit from ADEM to Arkansas Law Enforcement Training Academy (ALETA), which enables ALETA to expand training opportunities to law enforcement throughout the state.

### **Grants Management**

- Homeland Security Grant Program (HSGP). The Fiscal Year (FY) 2021 HSGP award was \$4,602,500, an increase of \$315,000 from the 2020 HSGP award. Priority areas in FY2021: cybersecurity, intelligence sharing, emergent threats, soft targets/crowded places, and violent extremism.
- Non-Profit Security Grant Program (NSGP). This grant supports physical security enhancements for non-profit organization at risk of terrorism based on ideology, mission or belief. FY2021 sub-awards totaled \$628,504 and consisted of five sub-recipients.
- Fire Protection Services/Act 833. A total of 879 applications were certified in 2021, a decrease of 32 applications from the previous year. The decrease was possibly due to COVID-19. Twenty-seven percent (235) of these applications were completed on the online portal, compared to 23% in 2020, an increase of 4%. Act 833 disbursements in 2021 totaled \$15,281,882.61.

## Education and Outreach

Community Preparedness completed two Community Emergency Response Team (CERT) Train-the-Trainer programs in Arkansas, and worked with Louisiana to complete one training in Baton Rouge. Youth Preparedness Camps were canceled due to COVID-19 restrictions, with the hopes of continuing the camps in 2022. Two additional schools in the state have committed to sponsoring the camps, increasing the number of Arkansas higher education facilities participating in the youth camp from



Above: USAR Training  
Center: HSGP Grants Workshop, Hot Springs  
Below: Bomb Training



## Arkansas Federal Surplus Property



Chris Reynolds, Program Director

The Arkansas Federal Surplus Property (ARFSP) Program is governed by the General Services Administration (GSA). This unique program has the ability to acquire property that has been declared surplus by the federal government. Property is brought in from all over the world, to the State of Arkansas, and made available to eligible organizations, including: public agencies, non-profit health and education, museums, providers to the impoverished, programs for the elderly, veteran organizations, service educational activities, and organizations that qualify through the Small Business Administration.

### **Warehouse**

Surplus Property Donations (January 1 to December 1, 2021)

Total Service Charge:	\$ 1,133,850.69
Total Acquisition Cost:	\$22,257,377.78

### **Other Notable Activities**

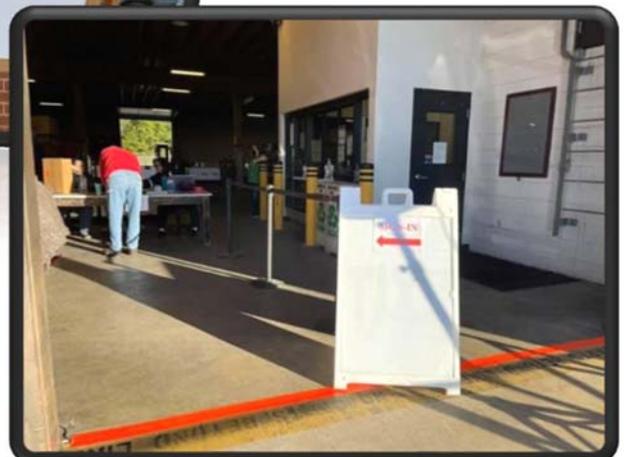
- GSA and ARFSP, along with several other states, signed a Memorandum of Agreement allowing Veteran Owned Small Businesses (VOSB) to participate in the Donation Program.
- Online social media viewing increased by 13% (Facebook, bi-weekly newsletters, etc.).
- Donee base is up to 1,436 accounts with 767 active participants.
- Received “Top Donee Partner Participation” from National Association of State Agencies for Surplus Property (NASASP) – again, 11 years in a row! Butch Campbell, Warehouse Branch Manager, was elected as Sargent-At-Arms for NASASP. Chris Reynolds, ARFSP Program Director, was elected as Secretary for NASASP.
- GSA Office of Civil Rights audit was completed with no findings or deficiencies.
- Began accumulating Transportation Security Administration (TSA) funds to utilize for participating in GSA Exchange/Sale to increase revenue stream. ARFSP accumulated over \$46,000 by the end of 2021.
- Average of 28 participating agencies per week
- Average of 51 personnel from the agencies visiting
- Average of 780 items donated per week
- Average of \$352,349 in acquisition costs
- Average of \$24,744 in actual costs to Donees

ARFSP Annual Refurbishment Contest Winner:  
Ozark Regional Transit



Before/After

ARFSP Donee Appreciation Day 2021



## Summary

We reaffirm ADEM’s commitment to serving the people of Arkansas through a wealth of human capital, enhanced through partnerships, with a common mission to provide “efficient state level leadership, resources, and coordination for a comprehensive all-hazards approach to emergencies and disasters impacting Arkansas.”

