

Crisis Management Affecting Institutions of Higher Education: A Collaborative

MGT361 – 24.00 Hours

05/16/23 – 05/18/23 Conway, AR LS MGT361 167 [Register](#)

Address

University of Central Arkansas
201 Donaghey Ave.
Conway, AR 72035
[Map It](#)

Instructor

Charles Klingberg

Start Time

08:00 AM (CST) Tuesday, May 16, 2023

Course Description



Is your campus prepared? This course trains higher education campus and community members, and others involved in crisis management duties and responsibilities to effectively manage a crisis by applying a whole community approach. Risk management strategies, effective crisis communication, and a series of well-developed plans as described in the National Incident Management Systems (NIMS) are emphasized. The course utilizes case studies and activities to aid participants in recognizing potential gaps in their current crisis management program and concludes with a practical application, simulated role-play exercise.

This course meets Texas Commission on Law Enforcement (TCOLE) requirements for MGT361 Managing Critical Incidents Higher Education course #78402.

Note: For deliveries on, or after, January 3, 2022, participants enrolled in an in-person, classroom-based course delivery will need access to a laptop or mobile device/tablet during the class session to complete course testing and evaluations electronically.

Note: Participants enrolled in a TEEX-Instructor Led Webinar must have access to a laptop or mobile device/tablet during the class session to participate in all course sessions as well as complete course testing and evaluations electronically.

Prerequisites

There are no prerequisites for this course.

Enrollment Requirements

Participants must be U.S. citizens. A FEMA Student ID is required to register for and participate in any training provided by FEMA agencies. All FEMA training providers, registration systems, and enrollment procedures are required to use this FEMA SID, which can be obtained at the following website: <https://cdp.dhs.gov/femasid>; or with TEEX assistance upon arrival for class.

Course Completion Requirements

Participants are required to score a 70% or better on the Post-Test and attend 80% of the course hours in order to receive a course certificate of completion.

Participant Must Provide

- A photo identification on the first day of class. See the [Participant Handbook](#) opens in a new tab for approved forms of identification and additional guidelines.

Attendance Requirements

Class attendance is an essential part of the education process and participants in TEEX courses are expected to attend all class sessions and field exercises. The course requires participants to attend a minimum of 80% of the class hours as a component of successful course completion. During the course, your instructor will review any additional attendance requirements, for example, a field exercise that cannot be missed.

Participants in a TCOLE credit course must complete the class in its entirety to receive TCOLE credit.

Recommended

Successful completion of the following courses is recommended, but not required:

- IS-700.B: An Introduction to the National Incident Management System
- IS-800.D: National Response Framework, An Introduction
- IS-100.C: Introduction to the Incident Command System, ICS 100
- IS-200.C: Basic Incident Command System for Initial Response

Topics

- Events and Incidents at Institutions of Higher Education

- Challenges to Stakeholder Relationships at Institutions of Higher Education
- Prevention and Protection at Institutions of Higher Education
- Recognizing Risk affecting Institutions of Higher Education
- Mitigation at Institutions of Higher Education
- Crisis Communication
- Managing the Response
- Recovery at Institutions of Higher Education
- Simulated Incident Management Team at an Institution of Higher Education

Suggested Audience

- Campus Leadership and Risk Managers
- Campus Communications and Marketing
- Campus Emergency Management and Public Safety
- Emergency Operations Center Staff
- Campus Administration
- Athletic Departments and Operators of Large Venues
- Campus Environmental Health & Safety
- Campus Health Services
- Student Life/Affairs and International Affairs/Travel
- Human Resources and Faculty
- Local & State Emergency Management Agencies
- Fire Services
- Emergency Medical Services
- Local, State, Tribal, and Federal Law Enforcement
- Local Elected Officials
- Public Health Organizations
- Public Works
- Local Hospitals
- Private-Sector Businesses in/near the community

Continuing Education And Professional Credits

Note: Live Online Instructor-Led (webinar) courses are not eligible for TCOLE credit.

- 24.00 hours – Texas Commission on Law Enforcement (TCOLE)

Other Information

- Crisis Management Affecting Institutions of Higher Education: A Collaborative Community Approach was formerly titled Managing Critical Incidents at Institutions of Higher Education: A Whole Community Approach

Government Programs

- For DHS/FEMA Funded Courses, please contact ilepse@teex.tamu.edu or call (800) 423-8433

Contact Information

Institute for Law Enforcement and Protective Services Excellence
Phone: (979) 845-6677 | Toll-Free: (800) 423-8433
Email: ilepse@teex.tamu.edu

Resources

Interested in hosting an executive/senior leadership version of this course? This 4-hour course offering can assist participants with formulating a whole community approach to crisis management at intuitions of higher education. This course can be offered in conjunction with the MGT361 offering. If you're interested, please contact us at: ilepse@teex.tamu.edu.

Related Courses

- [Threat & Hazard Identificat'n & Risk Assessm't & Stakeholder Preparedness Rev.](#)
- [Critical Asset Risk Management](#)
- [Critical Infrastructure Security and Resilience Awareness](#)
- [Critical Infrastructure Resilience and Community Lifelines](#)

Policies

[TEEX Policies](#)
[TEEX Participant Handbook](#)

- [Careers](#)
- [Compact with Texans](#)
- [File a Complaint](#)
- [Open Records Policy](#)
- [Policies and Required Links](#)
- [Risk, Fraud, and Misconduct Ho](#)

AWR213 – Critical Infrastructure Security and Resilience Awareness

This course will introduce participants to the key terms, policy, guidance, and preparedness efforts required to safeguard the Nation's critical infrastructure. Participants will discuss the risk management framework, describe Federal critical infrastructure security and resilience and information sharing programs, and relate critical infrastructure programs to individual actions. Focus will be placed on local preparedness efforts as they relate to the national approach to critical infrastructure security and resilience, enabling stakeholders to address local planning within a common framework. Informed planning is consistent with accepted emergency management standards as the basis for planning across the mission areas of prevention, protection, mitigation, response, and recovery.

Individuals completing this course in combination with MGT310, MGT315, and MGT414, are awarded the [TEEX Infrastructure Protection Certificate](#).

This course meets Texas Commission on Law Enforcement (TCOLE) requirements for AWR213 Critical Infrastructure Security and Resilience Awareness course #78408.

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[Full course information and schedule](#)

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MGT310 – Threat & Hazard Identificat'n & Risk Assessm't & Stakeholder Preparedness Rev.

This course introduces the six-step THIRA/SPR process which includes identifying threats and hazards that stress a community's capabilities, giving context to those threats and hazards and identifying associated impacts consistent with specific factors, identifying community-specific capability targets, assessing current levels of capability in comparison to those targets, identifying capability gaps and subsequent strategies to close those gaps.

Successful completion of the course will assist local emergency responders and stakeholders in generating actionable preparedness data that communities can use to support a variety of emergency management efforts, including planning, training, exercises, and incident response and recovery. THIRA/SPR-informed planning is consistent with and expands on nationally accepted emergency management standards as the basis for planning across the mission areas of prevention, protection, mitigation, response, and recovery.

Individuals completing this course in combination with MGT315, MGT414, and AWR213, are awarded the [TEEX Infrastructure Protection Certificate](#).

This course meets Texas Commission on Law Enforcement (TCOLE) requirements for MGT310 JTHIRA course #78406.

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MGT315 – Critical Asset Risk Management

- Do you fully understand the risk to your facility?
- Do you know what makes your facility susceptible to risk?
- Are you prepared to mitigate those risks?

The Critical Asset Risk Management course teaches the critical components of risk management and provides participants the basic fundamentals of determining and mitigating risks associated with their critical infrastructure. Through a combination of lecture, facilitated discussion, and group activities, participants will learn how threats, vulnerabilities, and consequences determine risk and are given an opportunity to practice the fundamentals of conducting vulnerability assessments by conducting on-site assessments of select local facilities. Additionally, they will identify potential mitigation measures associated with their findings and work together to develop and present a risk assessment report.

Individuals completing this course in combination with MGT310, MGT414, and AWR213, are awarded the [TEEX Infrastructure Protection Certificate](#).

This course meets Texas Commission on Law Enforcement (TCOLE) requirements for MGT315 ETRA course #78407.

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MGT414 – Critical Infrastructure Resilience and Community Lifelines

In this course participants will learn how to develop a roadmap for progress toward the National Preparedness Goal by facilitating the development of resilience considerations and involving essential community critical infrastructure partners. Participants will learn how to formulate considerations for the resilience of community assets that leverage cross-sector partnerships. These considerations enhance the whole community's ability to manage the risk associated with critical infrastructure protection efforts. Participants will have an opportunity to practice the practical skills necessary to formulate considerations in the local community.

Individuals completing this course in combination with MGT310, MGT315, and AWR213, are awarded the [TEEX Infrastructure Protection Certificate](#).

This course meets Texas Commission on Law Enforcement (TCOLE) requirements for MGT414 Advanced Critical Infrastructure Protection course #78400.

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